

?show files;ds  
File 347:JAPIO Nov 1976-2004/Oct(Updated 050208)  
(c) 2005 JPO & JAPIO  
File 348:EUROPEAN PATENTS 1978-2005/Feb W01  
(c) 2005 European Patent Office  
File 349:PCT FULLTEXT 1979-2002/UB=20050210,UT=20050203  
(c) 2005 WIPO/Univentio  
File 350:Derwent WPIX 1963-2005/UD,UM &UP=200510  
(c) 2005 Thomson Derwent  
File 371:French Patents 1961-2002/BOPI 200209  
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(c) 2005 J. Whitaker & Sons Ltd.  
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File 99:Wilson Appl. Sci & Tech Abs 1983-2005/Jan  
(c) 2005 The HW Wilson Co.  
File 474:New York Times Abs 1969-2005/Feb 17  
(c) 2005 The New York Times  
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(c) 2005 The New York Times  
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
(c) 2002 The Gale Group  
File 256:TecInfoSource 82-2004/Dec  
(c) 2004 Info.Sources Inc  
File 169:Insurance Periodicals 1984-1999/Nov 15  
(c) 1999 NILS Publishing Co.  
File 94:JICST-EPlus 1985-2005/Jan W1  
(c)2005 Japan Science and Tech Corp(JST)  
File 305:Analytical Abstracts 1980-2005/Feb W2  
(c) 2005 Royal Soc Chemistry  
File 8:Ei Compendex(R) 1970-2005/Jan W3  
(c) 2005 Elsevier Eng. Info. Inc.  
File 6:NTIS 1964-2005/Feb W1  
(c) 2005 NTIS, Intl Cpyrght All Rights Res  
File 144:Pascal 1973-2005/Feb W1  
(c) 2005 INIST/CNRS  
File 34:SciSearch(R) Cited Ref Sci 1990-2005/Feb W2  
(c) 2005 Inst for Sci Info  
File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info  
File 111:TGG Natl.Newspaper Index(SM) 1979-2005/Feb 15  
(c) 2005 The Gale Group  
File 9:Business & Industry(R) Jul/1994-2005/Feb 15  
(c) 2005 The Gale Group  
File 15:ABI/Inform(R) 1971-2005/Feb 18  
(c) 2005 ProQuest Info&Learning  
File 16:Gale Group PROMT(R) 1990-2005/Feb 18  
(c) 2005 The Gale Group  
File 20:Dialog Global Reporter 1997-2005/Feb 18  
(c) 2005 The Dialog Corp.  
File 148:Gale Group Trade & Industry DB 1976-2005/Feb 17  
(c)2005 The Gale Group  
File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group  
File 275:Gale Group Computer DB(TM) 1983-2005/Feb 18  
(c) 2005 The Gale Group

File 476:Financial Times Fulltext 1982-2005/Feb 18  
(c) 2005 Financial Times Ltd  
File 610:Business Wire 1999-2005/Feb 18  
(c) 2005 Business Wire.  
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(c) 2005 PR Newswire Association Inc  
File 621:Gale Group New Prod.Annou.(R) 1985-2005/Feb 18  
(c) 2005 The Gale Group  
File 624:McGraw-Hill Publications 1985-2005/Feb 18  
(c) 2005 McGraw-Hill Co. Inc  
File 634:San Jose Mercury Jun 1985-2005/Feb 17  
(c) 2005 San Jose Mercury News  
File 636:Gale Group Newsletter DB(TM) 1987-2005/Feb 18  
(c) 2005 The Gale Group  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc  
File 625:American Banker Publications 1981-2005/Feb 18  
(c) 2005 American Banker  
File 626:Bond Buyer Full Text 1981-2005/Feb 18  
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File 647:CMP Computer Fulltext 1988-2005/Jan W5  
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(c) 2005 The HW Wilson Co  
File 482:Newsweek 2000-2005/Feb 17  
(c) 2005 Newsweek, Inc.  
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(c) 2005 Reed Business Information Ltd.  
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(c) 1999 AAAS  
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(c) 2005 The Gale Group  
File 75:TGG Management Contents(R) 86-2005/Feb W1  
(c) 2005 The Gale Group

Set	Items	Description
S1	85	AU='KUMHYR D B':AU='KUMHYR DAVID BRUCE'
S2	3	AU='KUMHYR E B':AU='KUMHYR, D. B.'
S3	1	AU='KUMHYR'
S4	88	S1:S3
S5	86	S4 FROM 347,348,349,350,371
S6	41	IC=(G11B-027? OR G06F-017? OR G06F-007? OR H04K-001? OR H0-40-001? OR H040-009? OR H04L-009? OR G05B-019? OR G05B-023? OR G08B-029? OR G08C-019? OR H04B-001? OR H04B-003? OR G06K-007-?)
S7	41	S5 AND S6
S8	14	(CONSUMER OR CUSTOMER OR PERSONAL OR USER) (2N) PROFILE OR G-

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 IRTHDATE OR CHARACTERISTIC? ? OR QUALITIES OR ATTRIBUTE? ?

S9	7	S7 AND S8
S10	7	IDPAT (sorted in duplicate/non-duplicate order)
S11	7	IDPAT (primary/non-duplicate records only)
S12	45	S5 NOT S6
S13	7	S8 AND S12
S14	1	S13 NOT PY>2000
S15	8	S11 OR S14
S16	17	PERSONA OR OBJECT
S17	8	S6 AND S16
S18	13	S9 OR S17
S19	13	IDPAT (sorted in duplicate/non-duplicate order)
S20	13	IDPAT (primary/non-duplicate records only)
S21	9	S12 AND S16
S22	14	S13 OR S21
S23	2	S22 NOT PY>2000
S24	2	S23 NOT PD=20001208:20050331
S25	2	RD (unique items)
<i>read</i> S26	15	S20 OR S25

26/3,K/2 (Item 2 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

015685561 \*\*Image available\*\*  
WPI Acc No: 2003-747750/200370  
XRPX Acc No: N03-599431

E-commerce information processing method for automated electronic  
business application, involves retrieving dependency relationship from  
agreements to be incorporated in project mold, to manipulate according to  
user input

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )  
Inventor: HASSINGER S D; KUMHYR D B ; MACPHAIL M G  
Number of Countries: 001 Number of Patents: 001  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20030187671	A1	20031002	US 2002112536	A	20020328	200370 B

Priority Applications (No Type Date): US 2002112536 A 20020328

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20030187671	A1		18	G06F-017/60	

...Inventor: KUMHYR D B

Abstract (Basic):

... electronic market place agreement database (508...  
International Patent Class (Main): G06F-017/60

26/3,K/8 (Item 8 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

014736429 \*\*Image available\*\*  
WPI Acc No: 2002-557133/200259  
XRPX Acc No: N02-441041

Information control method for electronic transaction, involves receiving  
user selectable information, if web site recognizes persona facet  
during transaction and storing updated information in database

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )  
Inventor: KUMHYR D B

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 20020073041	A1	20020613	US 2000731628	A	20001207	200259 B

Priority Applications (No Type Date): US 2000731628 A 20001207

Patent Details:

Patent No	Kind	Lan	Pg	Main IPC	Filing Notes
US 20020073041	A1		12	G06F-017/60	

Information control method for electronic transaction, involves receiving  
user selectable information, if web site recognizes persona facet  
during transaction and storing updated information in database

Abstract (Basic):

... Persona facet selected comprising an user selectable  
information is send to a web site by a web browser during electronic  
transaction. The information are received if the web site recognizes  
the persona facet and the updating information is stored in a  
database, respectively.

International Patent Class (Main): G06F-017/60

International Patent Class (Additional): G06F-007/04 ...

... H04L-009/32

26/3,K/9 (Item 9 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

014496987 \*\*Image available\*\*  
WPI Acc No: 2002-317690/200236  
XRPX Acc No: N02-248703

Cookie-data implementation method for browser application, involves  
identifying cookie-data portion associated with active persona defined  
for user, for identifying cookie-data in formulated request

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )

Inventor: HETHERINGTON D J; KUMHYR D B

Number of Countries: 001 Number of Patents: 002

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
GB 2364408	A	20020123	GB 200028027	A	20001117	200236 B
GB 2364408	B	20031119	GB 200028027	A	20001117	200376

Priority Applications (No Type Date): US 99461507 A 19991214

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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GB 2364408	A	23	G06F-017/30	
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GB 2364408	B		G06F-017/30	
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Cookie-data implementation method for browser application, involves  
identifying cookie-data portion associated with active persona defined  
for user, for identifying cookie-data in formulated request

Abstract (Basic):

... the personas defined for the user. The cookie-data portion  
associated with user's active persona , is identified and the  
identified cookie-data is included in the formulated request for data

... The identifier for an active persona is returned to an HTTP  
server and included within the cookie-data set by the...

International Patent Class (Main): G06F-017/30

26/3,K/13 (Item 13 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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013491796 \*\*Image available\*\*  
WPI Acc No: 2000-663739/200064  
XRPX Acc No: N00-491765

Calendar displaying method for large distributed computer network,  
involves selecting set of display objects based on geographical location  
dynamically specified by user

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )

Inventor: BLAIR S C; HETHERINGTON D J; KUMHYR D B

Number of Countries: 001 Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6111572	A	20000829	US 98151232	A	19980910	200064 B

Priority Applications (No Type Date): US 98151232 A 19980910

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
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US 6111572	A	21	G06F-003/00	
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...Inventor: KUMHYR D B

...Title Terms: OBJECT ;

26/3,K/14 (Item 14 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

013329609 \*\*Image available\*\*  
WPI Acc No: 2000-501548/200045  
XRPX Acc No: N00-371814

Display control method for information system (IS) network involves  
displaying contents of all fields in multifield character row object as  
list for user selection

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC ); IBM CORP (IBMC )

Inventor: HETHERINGTON D J; KUMHYR D B

Number of Countries: 003 Number of Patents: 003

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000181598	A	20000630	JP 99349681	A	19991209	200045 B
CN 1259706	A	20000712	CN 99124769	A	19991209	200054
US 6496844	B1	20021217	US 98211810	A	19981215	200307

Priority Applications (No Type Date): US 98211810 A 19981215

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000181598	A	25	G06F-003/00	
CN 1259706	A		G06F-017/24	
US 6496844	B1		G06F-017/21	

... for information system (IS) network involves displaying contents of  
all fields in multifield character row object as list for user  
selection

Abstract (Basic):

... An interface is provided between user control and multifield  
character row object which contains different character row  
corresponding to different languages. Contents of present display field  
of the multifield character row object is displayed. Contents of all  
the fields in multifield character row object are displayed as a list  
to enable user to change display field.  
... for display can be selected easily from displayed list of fields  
of multifield character row object .

...Title Terms: OBJECT ;

...International Patent Class (Main): G06F-017/21 ...

... G06F-017/24

26/AA,AN,AZ,II/1 (Item 1 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015685596

WPI Acc No: 2003-747785/

Data processing method for electronic business transactions, involves  
modifying electronic business transaction document, according to cloaking  
preferences received from cloaking agent of electronic market place  
Local Applications (No Type Date): US 2002112530 A 20020328  
Priority Applications (No Type Date): US 2002112530 A 20020328

26/AA,AN,AZ,II/2 (Item 2 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015685561

WPI Acc No: 2003-747750/

E-commerce information processing method for automated electronic  
business application, involves retrieving dependency relationship from  
agreements to be incorporated in project mold, to manipulate according to  
user input  
Local Applications (No Type Date): US 2002112536 A 20020328  
Priority Applications (No Type Date): US 2002112536 A 20020328

26/AA,AN,AZ,II/3 (Item 3 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015685560

WPI Acc No: 2003-747749/

Processing electronic commerce information for business entity, by  
employing modified parameters within the project model to determine  
whether or not the dependency relationships within the model can be  
maintained  
Local Applications (No Type Date): US 2002112531 A 20020328  
Priority Applications (No Type Date): US 2002112531 A 20020328

26/AA,AN,AZ,II/4 (Item 4 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015685559

WPI Acc No: 2003-747748/

E-commerce information processing method in electronic market place ,  
involves incorporating dependency information retrieved from agreement as  
dependency relationship in project model of product/service  
Local Applications (No Type Date): US 2002112529 A 20020328  
Priority Applications (No Type Date): US 2002112529 A 20020328

26/AA,AN,AZ,II/5 (Item 5 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015669132

WPI Acc No: 2003-731319/

E-commerce information processing method for business applications,  
involves receiving input from user to manipulate cost dependency  
relationship derived from e-commerce agreement  
Local Applications (No Type Date): US 2002112538 A 20020328  
Priority Applications (No Type Date): US 2002112538 A 20020328

26/AA,AN,AZ,II/6 (Item 6 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015266484

WPI Acc No: 2003-327413/

Bidirectional text display method for data processing system, involves setting field containing reverse ordered character sequence as default display field when display control does not support bidirectional text display

Local Applications (No Type Date): US 98211815 A 19981215

Priority Applications (No Type Date): US 98211815 A 19981215

26/AA,AN,AZ,II/7 (Item 7 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014752610

WPI Acc No: 2002-573314/

Data processing method for sharing law enforcement information of vehicle, involves retrieving law enforcement basic function objects that have connection to initially received law enforcement basic function object

Local Applications (No Type Date): US 99465584 A 19991217

Priority Applications (No Type Date): US 99465584 A 19991217

26/AA,AN,AZ,II/8 (Item 8 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014736429

WPI Acc No: 2002-557133/

Information control method for electronic transaction, involves receiving user selectable information, if web site recognizes persona facet during transaction and storing updated information in database

Local Applications (No Type Date): US 2000731628 A 20001207

Priority Applications (No Type Date): US 2000731628 A 20001207

26/AA,AN,AZ,II/9 (Item 9 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014496987

WPI Acc No: 2002-317690/

Cookie-data implementation method for browser application, involves identifying cookie-data portion associated with active persona defined for user, for identifying cookie-data in formulated request

Local Applications (No Type Date): GB 200028027 A 20001117; GB 200028027 A 20001117

Priority Applications (No Type Date): US 99461507 A 19991214

26/AA,AN,AZ,II/10 (Item 10 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013980448

WPI Acc No: 2001-464662/

Textual data editing involves displaying first textual data, examining software object, receiving and storing second textual data and displaying second textual data in place of first textual data

Local Applications (No Type Date): WO 2000GB2680 A 20000713; AU 200061677 A 20000713; US 99362615 A 19990728; EP 2000948104 A 20000713; WO 2000GB2680 A 20000713; KR 2002700456 A 20020111; CN 2000810846 A 20000713; WO 2000GB2680 A 20000713; JP 2001513033 A 20000713; TW 2000112513 A 20000626

Priority Applications (No Type Date): US 99362615 A 19990728

26/AA,AN,AZ,II/11 (Item 11 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013816663

WPI Acc No: 2001-300875/

Inner appearance editor system, process and method using outer appearance to proceed software translation

Local Applications (No Type Date): CN 2000121613 A 20000720; KR 200040922 A 20000718; US 99362616 A 19990728; TW 2000112522 A 20000626; KR 200040922 A 20000718

Priority Applications (No Type Date): US 99362616 A 19990728

26/AA,AN,AZ,TI/12 (Item 12 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013696826

WPI Acc No: 2001-181050/

Graphic calendar display method for display device of data processing system, involves providing each set of holiday objects a display characteristic to enable user to distinguish one set from another set

Local Applications (No Type Date): US 98150777 A 19980910

Priority Applications (No Type Date): US 98150777 A 19980910

26/AA,AN,AZ,TI/13 (Item 13 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013491796

WPI Acc No: 2000-663739/

Calendar displaying method for large distributed computer network, involves selecting set of display objects based on geographical location dynamically specified by user

Local Applications (No Type Date): US 98151232 A 19980910

Priority Applications (No Type Date): US 98151232 A 19980910

26/AA,AN,AZ,TI/14 (Item 14 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013329609

WPI Acc No: 2000-501548/

Display control method for information system (IS) network involves displaying contents of all fields in multifield character row object as list for user selection

Local Applications (No Type Date): JP 99349681 A 19991209; CN 99124769 A 19991209; US 98211810 A 19981215

Priority Applications (No Type Date): US 98211810 A 19981215

26/AA,AN,AZ,TI/15 (Item 15 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013329606

WPI Acc No: 2000-501545/

Data processing procedure for language recognition system, involves selecting use preferred language for user interface and setting selection rules relevant to language characteristics

Local Applications (No Type Date): JP 99330840 A 19991122; KR 9949902 A 19991111; US 98211816 A 19981215; KR 9949902 A 19991111; TW 99120868 A 19991130

Priority Applications (No Type Date): US 98211816 A 19981215

?show files;ds  
 File 347:JAPIO Nov 1976-2004/Oct(Updated 050208)  
      (c) 2005 JPO & JAPIO  
 File 350:Derwent WPIX 1963-2005/UD,UM &UP=200510  
      (c) 2005 Thomson Derwent  
 File 371:French Patents 1961-2002/BOPI 200209  
      (c) 2002 INPI. All rts. reserv.

Set	Items	Description
S1	6747937	CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REPLAC??? OR REVIS??? OR AMEND? OR EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACI? OR ALTER? ?
S2	115622	PERSONA OR (CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ? OR PERSONAL) (2N) (PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR HISTORY OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION)
S3	878106	NAME OR EMAIL OR E()MAIL OR KEY OR PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE
S4	222322	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE) () (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGEBASE
S5	353357	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WIDEBWEB OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
S6	888888	S3 OR (S2(5N) (FACET? ? OR CONSTITUENT? ? OR PART OR PARTS - OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ? OR UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ?))
S7	210311	S1(10N)S6
S8	1006	S4(S)S5(S)S7
S9	703930	IC=(G11B-027? OR G06F-017? OR G06F-007? OR H04K-001? OR H040-001? OR H040-009? OR H04L-009? OR G05B-019? OR G05B-023? OR G08B-029? OR G08C-019? OR H04B-001? OR H04B-003? OR G06K-007-?)
S10	500	S8 AND S9
S11	182088	S1(7N)S6
S12	338	S4(10N)S5(10N)S11
S13	150	S9 AND S12
S14	260	S4(7N)S5(7N)S11
S15	103	S9 AND S14
S16	10487	S2(3N) (FACET? ? OR CONSTITUENT? ? OR PART OR PARTS OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ? OR UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ?)
S17	120	S4(7N)S5(7N)S16
S18	90	S9 AND S17
S19	646906	CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ?
S20	61451	S1(3N)S19
S21	4343	S6(7N)S20
S22	49	S4(10N)S5(10N)S21
S23	22	S9 AND S22
S24	22	IDPAT (sorted in duplicate/non-duplicate order)
S25	22	IDPAT (primary/non-duplicate records only)

read

25/3,K/4 (Item 4 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

016355843 \*\*Image available\*\*  
WPI Acc No: 2004-513747/200449  
XRPX Acc No: N04-406770

Web service management system corrects customer information of searched  
web service, based on correction information for correcting reference  
customer information stored in storage unit

Patent Assignee: RICOH KK (RICO )  
Number of Countries: 001 Number of Patents: 001  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2004199223	A	20040715	JP 2002364631	A	20021217	200449 B

Priority Applications (No Type Date): JP 2002364631 A 20021217

Patent Details:  
Patent No Kind Lan Pg Main IPC Filing Notes  
JP 2004199223 A 8 G06F-017/60

Abstract (Basic):

... A communication unit receives correction information for  
correcting reference customer information stored in storage unit  
, customer information of specific web service stored in  
database . A search unit searches the service that has correctable  
information , based on reference information. A corrector corrects  
the information of searched service, based on correction information.

International Patent Class (Main): G06F-017/60

25/3,K/5 (Item 5 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

016215164 \*\*Image available\*\*  
WPI Acc No: 2004-373052/200435  
XRPX Acc No: N04-296641

Web address updating method in client computer, involves updating  
addresses of desired files in database of web server upon receiving  
notification of new address , and transferring updated addresses to  
client computers

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC )  
Inventor: DAUERER N J; KELLEY E E  
Number of Countries: 001 Number of Patents: 001  
Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
US 6728712	B1	20040427	US 97978012	A	19971125	200435 B

Priority Applications (No Type Date): US 97978012 A 19971125

Patent Details:  
Patent No Kind Lan Pg Main IPC Filing Notes  
US 6728712 B1 11 G06F-017/30

Web address updating method in client computer, involves updating  
addresses of desired files in database of web server upon receiving  
notification of new address , and transferring updated addresses to  
client computers

International Patent Class (Main): G06F-017/30

25/3,K/7 (Item 7 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2005 Thomson Derwent. All rts. reserv.

015830907      \*\*Image available\*\*

WPI Acc No: 2003-893111/200382

**System and method for automatically updating customer information, and recording medium storing program source**

Patent Assignee: YOUN J H (YOUN-I)

Inventor: YOUN J H

Number of Countries: 001    Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
KR 2003060695	A	20030716	KR 20021623	A	20020111	200382    B

Priority Applications (No Type Date): KR 20021623 A 20020111

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
KR 2003060695	A	1	G06F-017/00	

Abstract (Basic):

... information of a financial organization by extracting the information of a general person from a web site providing a telephone number service and updating a customer database of each company with the extracted information.

International Patent Class (Main): G06F-017/00

25/3,K/13      (Item 13 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2005 Thomson Derwent. All rts. reserv.

014964844      \*\*Image available\*\*

WPI Acc No: 2003-025358/200302

XRPX Acc No: N03-020382

**Online card management system updates user content and card database when extracted name and card database name are respectively in agreement with name in transfer information database**

Patent Assignee: FUJITSU PROGRAM GIKEN KK (FUJI-N)

Number of Countries: 001    Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2002328940	A	20021115	JP 2001133584	A	20010427	200302    B

Priority Applications (No Type Date): JP 2001133584 A 20010427

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2002328940	A	7	G06F-017/30	

**Online card management system updates user content and card database when extracted name and card database name are respectively in agreement with name in transfer information database**

International Patent Class (Main): G06F-017/30

International Patent Class (Additional): G06F-017/60

25/3,K/16      (Item 16 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2005 Thomson Derwent. All rts. reserv.

014000460      \*\*Image available\*\*

WPI Acc No: 2001-484674/200153

XRPX Acc No: N01-358828

**Online book sales management system provides right to access publication database and edit component library to user who edits data in database and library**

Patent Assignee: KONNO N (KONN-I)

Number of Countries: 001    Number of Patents: 001

Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000353197	A	20001219	JP 99166108	A	19990611	200153 B

Priority Applications (No Type Date): JP 99166108 A 19990611

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000353197	A		5 G06F-017/60	

Online book sales management system provides right to access publication database and edit component library to user who edits data in database and library

International Patent Class (Main): G06F-017/60

...International Patent Class (Additional): G06F-017/30

25/3,K/17 (Item 17 from file: 350)  
 DIALOG(R)File 350:Derwent WPIX  
 (c) 2005 Thomson Derwent. All rts. reserv.

013356659 \*\*Image available\*\*  
 WPI Acc No: 2000-528598/200048  
 XRPX Acc No: N00-390970

Terminal authentication apparatus examines existence of right of utilization of client terminals, if combination of Internet protocol and media access control address are correct

Patent Assignee: NEC CORP (NIDE )  
 Number of Countries: 001 Number of Patents: 001  
 Patent Family:

Patent No	Kind	Date	Applicat No	Kind	Date	Week
JP 2000201143	A	20000718	JP 99692	A	19990105	200048 B

Priority Applications (No Type Date): JP 99692 A 19990105

Patent Details:

Patent No	Kind	Lan Pg	Main IPC	Filing Notes
JP 2000201143	A		5 H04L-009/32	

Abstract (Basic):

... Media access control (MAC) address of client terminals (11-1n) is acquired from terminal database (7) based on Internet protocol (IP) address. If combination of IP and MAC address are judged to be correct...

International Patent Class (Main): H04L-009/32

25/3,K/22 (Item 22 from file: 347)  
 DIALOG(R)File 347:JAPIO  
 (c) 2005 JPO & JAPIO. All rts. reserv.

06411714 \*\*Image available\*\*  
 DATE MANAGEMENT SYSTEM CORRESPONDING TO CUSTOMER STATE

PUB. NO.: 11-353371 [JP 11353371 A]  
 PUBLISHED: December 24, 1999 (19991224)  
 INVENTOR(s): YOSHIEDA TSUTOMU  
 APPLICANT(s): NEC CORP  
 APPL. NO.: 10-101311 [JP 98101311]  
 FILED: April 13, 1998 (19980413)

INTL CLASS: G06F-017/60 ; G06F-013/00; G06F-019/00; G06F-017/30 ; G07D-009/00

ABSTRACT

...a specific- date object person file updated by an update means.

SOLUTION: When there are on - line transactions of yesterday from

terminal machines 22 and 23, etc., in a nighttime patch of yesterday while a dunning date file , a customer database updating process part 14a updates a customer database 11 and generates update information. According to the update information, a dunning date file updating...

25/AN,AZ,II/1 (Item 1 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

016658299

Entertainment-related information provision system collects  
entertainment-related web data from which text data is extracted and  
collated with user requisition data prestored in user database  
Local Applications (No Type Date): JP 2003116927 A 20030422  
Priority Applications (No Type Date): JP 2003116927 A 20030422

25/AN,AZ,II/2 (Item 2 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

016566793

System and method for user selection typed domain nickname service  
Local Applications (No Type Date): KR 200387005 A 20031203  
Priority Applications (No Type Date): KR 200387005 A 20031203

25/AN,AZ,II/3 (Item 3 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

016442825

File format and program for replaying and sharing multimedia file  
Local Applications (No Type Date): KR 200265718 A 20021028  
Priority Applications (No Type Date): KR 200265718 A 20021028

25/AN,AZ,II/4 (Item 4 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

016355843

Web service management system corrects customer information of searched  
web service, based on correction information for correcting reference  
customer information stored in storage unit  
Local Applications (No Type Date): JP 2002364631 A 20021217  
Priority Applications (No Type Date): JP 2002364631 A 20021217

25/AN,AZ,II/5 (Item 5 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

016215164

Web address updating method in client computer, involves updating  
addresses of desired files in database of web server upon receiving  
notification of new address, and transferring updated addresses to  
client computers  
Local Applications (No Type Date): US 97978012 A 19971125  
Priority Applications (No Type Date): US 97978012 A 19971125

25/AN,AZ,II/6 (Item 6 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

016213348

System for supplying various effect sound items according to internet  
games  
Local Applications (No Type Date): KR 200319709 A 20030328  
Priority Applications (No Type Date): KR 200319709 A 20030328

25/AN,AZ,II/7 (Item 7 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015830907

**"System and method for automatically updating customer information, and recording medium storing program source**

Local Applications (No Type Date): KR 20021623 A 20020111

Priority Applications (No Type Date): KR 20021623 A 20020111

25/AN,AZ,TI/8 (Item 8 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015393154

**Method and system for servicing public Internet**

Local Applications (No Type Date): KR 200147532 A 20010807

Priority Applications (No Type Date): KR 200147532 A 20010807

25/AN,AZ,TI/9 (Item 9 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015383149

**Weather bulletin application service provider system has security diagnosis and management unit that protects stored weather bulletin, stored user data, and whole system**

Local Applications (No Type Date): JP 2001257914 A 20010828

Priority Applications (No Type Date): JP 2001257914 A 20010828

25/AN,AZ,TI/10 (Item 10 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015308092

**Method and system for managing member of voice information service**

Local Applications (No Type Date): KR 200136784 A 20010626

Priority Applications (No Type Date): KR 200136784 A 20010626

25/AN,AZ,TI/11 (Item 11 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015268215

**Internet -based IP address state database recovery method involves querying IP address to determine whether device present at IP address comprises dynamic host configuration protocol client., to update IP address state database**

Local Applications (No Type Date): US 2001891335 A 20010626; US 2001891335 A 20010626

Priority Applications (No Type Date): US 2001891335 A 20010626

25/AN,AZ,TI/12 (Item 12 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

015013081

**On-line mobile learning system capable of performing interactive learning based on pda and method thereof**

Local Applications (No Type Date): KR 200223555 A 20020429

Priority Applications (No Type Date): KR 200223555 A 20020429

25/AN,AZ,TI/13 (Item 13 from file: 350)

DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014964844

**Online card management system updates user content and card database when extracted name and card database name are respectively**

in agreement with name in transfer information database  
Local Applications (No Type Date): JP 2001133584 A 20010427  
Priority Applications (No Type Date): JP 2001133584 A 20010427

25/AN,AZ,TI/14 (Item 14 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014548370

Information providing system for movie theater, updates recorded  
information based on information regarding movie theater received from  
computer system installed in movie theater  
Local Applications (No Type Date): JP 2000292350 A 20000926  
Priority Applications (No Type Date): JP 2000292350 A 20000926

25/AN,AZ,TI/15 (Item 15 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014516273

Method and device for intermediating real estate transaction based on  
network  
Local Applications (No Type Date): KR 200027397 A 20000522  
Priority Applications (No Type Date): KR 200027397 A 20000522

25/AN,AZ,TI/16 (Item 16 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

014000460

Online book sales management system provides right to access publication  
database and edit component library to user who edits data in  
database and library  
Local Applications (No Type Date): JP 99166108 A 19990611  
Priority Applications (No Type Date): JP 99166108 A 19990611

25/AN,AZ,TI/17 (Item 17 from file: 350)  
DIALOG(R)File 350:(c) 2005 Thomson Derwent. All rts. reserv.

013356659

Terminal authentication apparatus examines existence of right of  
utilization of client terminals, if combination of Internet protocol and  
media access control address are correct  
Local Applications (No Type Date): JP 99692 A 19990105  
Priority Applications (No Type Date): JP 99692 A 19990105

25/AN,AZ,TI/18 (Item 18 from file: 347)  
DIALOG(R)File 347:(c) 2005 JPO & JAPIO. All rts. reserv.

08026629

CONTENT SERVICE PROVIDING METHOD AND ITS SYSTEM

APPL. NO.: 2002-304020 [JP 2002304020]

25/AN,AZ,TI/19 (Item 19 from file: 347)  
DIALOG(R)File 347:(c) 2005 JPO & JAPIO. All rts. reserv.

07306718

SYSTEM AND METHOD FOR COLLECTING AND PROVIDING INFORMATION, AND PROGRAM

APPL. NO.: 2001-253361 [JP 2001253361]  
PRIORITY: 00 652393 [US 2000652393], US (United States of America),

August 31, 2000 (20000831)

25/AN,AZ,II/20 (Item 20 from file: 347)  
DIALOG(R)File 347:(c) 2005 JPO & JAPIO. All rts. reserv.

07079274  
MATERIAL DISTRIBUTING METHOD USING INTERNET

APPL. NO.: 2000-115320 [JP 2000115320]

25/AN,AZ,II/21 (Item 21 from file: 347)  
DIALOG(R)File 347:(c) 2005 JPO & JAPIO. All rts. reserv.

06673907  
DEVICE AND METHOD FOR INPUTTING ORDERING FORM OF INTERNET SHOPPING

APPL. NO.: 11-066416 [JP 9966416]

25/AN,AZ,II/22 (Item 22 from file: 347)  
DIALOG(R)File 347:(c) 2005 JPO & JAPIO. All rts. reserv.

06411714  
DATE MANAGEMENT SYSTEM CORRESPONDING TO CUSTOMER STATE

APPL. NO.: 10-101311 [JP 98101311]

?show files;ds

File 348:EUROPEAN PATENTS 1978-2005/Feb W01

(c) 2005 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20050217,UT=20050210

(c) 2005 WIPO/Univentio

Set	Items	Description
S1	431993	CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ? OR PERSONAL
S2	1899446	CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REVIS??? OR AMEND?
S3	1249004	EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACING OR ALTER? ?
S4	925	PERSONA
S5	223394	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)() (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGBASE
S6	275605	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WIDEBB OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?)()NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
S7	156590	S1(10N) (S2 OR S3)
S8	127215	S4 OR (S1(3N) (PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION OR NAME OR EMAIL OR E()MAIL OR KEY OR PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE))
S9	13081	S8(5N) (FACET? ? OR CONSTITUENT? ? OR PART OR PARTS OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ?)
S10	21014	S8(5N) (UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ? OR OBJECT? ?)
S11	29584	S9 OR S10
S12	7086	S7(10N)S11
S13	419	S5(S)S6(S)S12
S14	187	S5(10N)S6(10N)S12
S15	98006	IC=(G11B-027? OR G06F-017? OR G06F-007? OR H04K-001? OR H040-001? OR H040-009? OR H04L-009? OR G05B-019? OR G05B-023? OR G08B-029? OR G08C-019? OR H04B-001? OR H04B-003? OR G06K-007-?)
S16	88	S14 AND S15
S17	158	S5(7N)S6(7N)S12
S18	77	S15 AND S17
S19	138731	S1(7N) (S2 OR S3)
S20	5485	S11(7N)S19
S21	124	S5(7N)S6(7N)S20
S22	59	S15 AND S21
S23	99297	S1(3N) (S2 OR S3)
S24	3246	S11(7N)S23
S25	81	S5(7N)S6(7N)S24
S26	35	S15 AND S25
S27	35	IDPAT (sorted in duplicate/non-duplicate order)
S28	35	IDPAT (primary/non-duplicate records only)

read

28/3,K/1 (Item 1 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
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01516314

Data transfer system, data transfer apparatus, data recording apparatus,  
edit controlling method, and data processing method  
Datentransfersystem, Datentransfergerat, Datenaufzeichnungsgerat, Schnittste-  
uerungsverfahren, und Datenverarbeitungsverfahren  
Systeme de transfert de donnees, appareil de transfert de donnees, appareil  
d'enregistrement de donnees, methode d'edition, et methode de  
traitement de donnees

PATENT ASSIGNEE:

SONY CORPORATION, (214025), 6-7-35 Kitashinagawa Shinagawa-ku, Tokyo 141,  
(JP), (Applicant designated States: all)

INVENTOR:

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Kitashinagawa, Shinagawa-ku, Tokyo 141, (JP)  
Tanaka, Masao, Intellectual Property Department, c/o Sony Corp., 6-7-35  
Kitashinagawa, Shinagawa-ku, Tokyo 141, (JP)

LEGAL REPRESENTATIVE:

Turner, James Arthur et al (74631), D. Young & Co., 21 New Fetter Lane,  
London EC4A 1DA, (GB)

PATENT (CC, No, Kind, Date): EP 1267344 A2 021218 (Basic)

APPLICATION (CC, No, Date): EP 2002254148 020613;

PRIORITY (CC, No, Date): JP 2001178511 010613

DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
LU; MC; NL; PT; SE; TR

EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI

INTERNATIONAL PATENT CLASS: G11B-020/00; G11B-027/00

ABSTRACT WORD COUNT: 175

NOTE:

Figure number on first page: 34

LANGUAGE (Publication,Procedural,Application): English; English; English  
FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200251	2512
SPEC A	(English)	200251	30532
Total word count - document A			33044
Total word count - document B			0
Total word count - documents A + B			33044

...INTERNATIONAL PATENT CLASS: G11B-027/00

...SPECIFICATION the network distribution unit 130. For example, suppose  
that the network distribution unit 130, content database control  
unit 140 and customer information unit 150 have their Web pages  
established and linked over the Internet . In that case, the prepaid  
service ID may be the address of the content database...

28/3,K/2 (Item 2 from file: 348)  
DIALOG(R)File 348:EUROPEAN PATENTS  
(c) 2005 European Patent Office. All rts. reserv.

01475340

CONTENT PROVIDING/ACQUIRING SYSTEM  
INHALTSBEREITSTELLUNGS-/ERFASSUNGSSYSTEM  
SYSTEME DE FOURNITURE ET D'ACQUISITION DE CONTENUS  
PATENT ASSIGNEE:

Sony Corporation, (214028), 7-35, Kitashinagawa 6-chome, Shinagawa-ku,

Tokyo 141-0001, (JP), (Applicant designated States: all)  
 INVENTOR:  
 FUKUSHIMA, Osamu c/o Sony Corporation, 7-35, Kitashinagawa 6-chome  
 Shinagawa-ku, Tokyo 141-0001, (JP)  
 FUJII, Hajime c/o Sony Corporation, 7-35, Kitashinagawa 6-chome  
 Shinagawa-ku, Tokyo 141-0001, (JP)  
 OZAKI, Hiroshi c/o Sony Corporation, 7-35, Kitashinagawa 6-chome  
 Shinagawa-ku, Tokyo 141-0001, (JP)  
 LEGAL REPRESENTATIVE:  
 DeVile, Jonathan Mark, Dr. (91151), D. Young & Co 21 New Fetter Lane,  
 London EC4A 1DA, (GB)  
 PATENT (CC, No, Kind, Date): EP 1363215 A1 031119 (Basic)  
 WO 2002067167 020829  
 APPLICATION (CC, No, Date): EP 2002703877 020221; WO 2002JP1547 020221  
 PRIORITY (CC, No, Date): JP 200145905 010222; JP 200220766 020129; JP  
 200220770 020129  
 DESIGNATED STATES: AT; BE; CH; CY; DE; DK; ES; FI; FR; GB; GR; IE; IT; LI;  
 LU; MC; NL; PT; SE; TR  
 EXTENDED DESIGNATED STATES: AL; LT; LV; MK; RO; SI  
 INTERNATIONAL PATENT CLASS: G06F-017/60 ; G06F-017/30  
 ABSTRACT WORD COUNT: 157  
 NOTE:  
 Figure number on first page: 1

LANGUAGE (Publication,Procedural,Application): English; English; Japanese  
 FULLTEXT AVAILABILITY:

Available Text	Language	Update	Word Count
CLAIMS A	(English)	200347	9391
SPEC A	(English)	200347	73573
Total word count - document A			82964
Total word count - document B			0
Total word count - documents A + B			82964

INTERNATIONAL PATENT CLASS: G06F-017/60 ...

... G06F-017/30

...SPECIFICATION this by a receiving part 59, reads the customer registration screen data from the customer database 55 based on that registration request data by an updating part 60, and sends the read customer registration screen data from a sending part 61 to the request terminal 52.

When customer information entered on the customer registration screen ...

...52 as customer information data, the data providing server 51 receives this by the receiving part 59, and stores the customer information based on that customer information data as customer registration information by the updating part 60 to register the customer . Thus, the above customer can use the Internet .

When transmission request data that requests content data is sent from the request terminal 52...

...term of the content data that the customer will buy or rent) to the customer database 55 as additional customer information by the updating part 60 to add that additional customer information to the customer registration information on the customer who requested the content data, and to thereby update the customer registration information.

Thereby, the...receives this by the receiving part 212, reads customer registration screen data from the customer database 210 based on that registration request data by a customer information updating part 215, and sends the above read customer registration screen data from the sending part 214 to the portable dedicated terminal 202 via the Internet 204.

As a result, when customer information entered on the customer

registration screen based on...

28/3,K/17 (Item 17 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00871075 \*\*Image available\*\*

**VIRTUAL INTERACTIVE GLOBAL EXCHANGE  
ECHANGE GLOBAL INTERACTIF VIRTUEL**

Inventor(s):

SARMA Sanjay, 67 Hurd Road, Belmont, MA 02478, US,

Patent Applicant/Inventor:

MELKOMIAN Raymond, 68-23 Douglaston Parkway, Douglaston, NY 11362, US, US  
(Residence), US (Nationality)

Legal Representative:

SAPONE William J (agent), Coleman Sudol Sapone P.C., 714 Colorado Avenue,  
Bridgeport, CT 06605, US,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200205182 A1 20020117 (WO 0205182)

Application: WO 2001US21377 20010706 (PCT/WO US0121377)

Priority Application: US 2000216195 20000706

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT  
LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM  
TR TT TZ UA UG UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 11633

Main International Patent Class: G06F-017/60

Fulltext Availability:

Detailed Description

Detailed Description

... floor, and the database and execution interface. The user interface  
component contains most of the **virtual** objects that model the  
environment.

The second component--trading floor constituents (server-based  
**components**) gathers the input **data** from **users**, **updates** the  
**database** and execution mesh component, and constantly or periodically  
refreshes the trading floor, as described previously...

28/3,K/18 (Item 18 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00869143 \*\*Image available\*\*

**SYSTEM AND METHOD FOR MANAGING BACKGROUND OF INTERNET  
SYSTEME ET PROCEDURE PERMETTANT DE GERER UN ARRIERE-PLAN SUR INTERNET**

Patent Applicant/Assignee:

CREVICE INC, 7-270, Bongchon2-dong, Kwanak-gu, Seoul 151-805, KR, KR  
(Residence), KR (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

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Patent and Priority Information (Country, Number, Date):  
Patent: WO 200203223 A1 20020110 (WO 0203223)  
Application: WO 2001KR396 20010314 (PCT/WO KR0100396)  
Priority Application: KR 200038292 20000705; KR 200077578 20001218  
Designated States:  
(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)  
AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CR CU CZ DE DK DM DZ EE  
ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG US UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: Korean  
Fulltext Word Count: 5055

Main International Patent Class: G06F-017/00  
Fulltext Availability:  
Detailed Description  
Claims

#### Detailed Description

... a sub menu on the background picture and links the URL(or address) of  
a **website** to the sub menu; a **client managing part** which stores  
the **client's information** including the subscription and secession at  
the client's information **DB** ; and an icon setting part which adds,  
alters or deletes the icon extracted from the...

#### Claim

... a sub menu on the background picture and links the URL(or address) of  
a **website** to the sub menu;  
a **client managing part** which stores the **client's information**  
including the  
subscription and secession at the client's information **DB** ; and  
an icon setting part which adds, alters or deletes the icon extracted  
from the...

28/3,K/25 (Item 25 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
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00777016

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR MAINTAINING DATA IN AN  
E-COMMERCE BASED TECHNICAL ARCHITECTURE  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE MAINTIEN DES DONNEES DANS UNE  
ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE

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Patent and Priority Information (Country, Number, Date):

Patent: WO 200109751 A2 20010208 (WO 0109751)

Application: WO 2000US20546 20000728 (PCT/WO US0020546)  
Priority Application: US 99364535 19990730  
Designated States:  
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)  
AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CU CZ DE DK DZ EE ES FI GB  
GE GH GM HR HU ID IL IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MD MG MK  
MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR TT UA UG US UZ  
VN YU ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 124205

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Claims

#### Claim

... index is used to find the location of that record faster.  
ReTA implementation  
ReTA implements Database Indexing Services through the Database Management System (either Oracle or SQL Server).  
Security  
Description  
Security Services enforce access control to ensure that records are only visible or editable by authorized people for approved purposes. Most database management systems provide access control at the database, table, or row level as well as...

28/3,K/26 (Item 26 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2005 WIPO/Univentio. All rts. reserv.

00761432  
METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES AND CUSTOMER PROFILE  
PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS  
Patent Applicant/Assignee:  
ACCENTURE LLP, 100 South Wacker Drive, Chicago, IL 60606, US, US  
(Residence), US (Nationality)  
Inventor(s):  
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Legal Representative:  
BRUESS Steven C (agent), Merchant & Gould P.C., P.O. Box 2903, Minneapolis, MN 55402-0903, US,  
Patent and Priority Information (Country, Number, Date):  
Patent: WO 200073958 A2 20001207 (WO 0073958)  
Application: WO 2000US14459 20000524 (PCT/WO US0014459)  
Priority Application: US 99320818 19990527

Designated States:  
(Protection type is "patent" unless otherwise stated - for applications prior to 2004)  
AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM  
Publication Language: English  
Filing Language: English  
Fulltext Word Count: 151011

Main International Patent Class: G06F-017/60  
Fulltext Availability:  
Detailed Description

Detailed Description  
... of  
Product2.

0 Business2 Mission Control Desktop - cross  
platform administration tools to configure, deploy, centrally  
manage , and update Business2 Product2.

Business2 A high-performance, scalable web server software for  
Enterprise Server deploying the largest-scale web sites. Business2  
Enterprise Server  
includes a built-in search engine and supports standard security and...  
tools, scheduling tools, help desk tools, etc.. Some Enterprise  
Management tools even poll the event/ data generators for information  
but these options may impact network performance.

Web Server management is been introduced as part of the management  
operations framework. As Corporate Internets and Extranets implement  
Web based software products to sell and advertise business services,  
corresponding administrative, security, event...

28/AN,AZ,TI/1 (Item 1 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01516314  
Data transfer system, data transfer apparatus, data recording apparatus,  
edit controlling method, and data processing method  
Datentransfersystem, Datentransfergerat, Datenaufzeichnungsgerat, Schnittste  
uerungsverfahren, und Datenverarbeitungsverfahren  
Systeme de transfert de donnees, appareil de transfert de donnees, appareil  
d'enregistrement de donnees, methode d'edition, et methode de  
traitement de donnees  
APPLICATION (CC, No, Date): EP 2002254148 020613;  
PRIORITY (CC, No, Date): JP 2001178511 010613

28/AN,AZ,TI/2 (Item 2 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01475340  
CONTENT PROVIDING/ACQUIRING SYSTEM  
INHALTSBEREITSTELLUNGS-/ERFASSUNGSSYSTEM  
SYSTEME DE FOURNITURE ET D'ACQUISITION DE CONTENUS  
APPLICATION (CC, No, Date): EP 2002703877 020221; WO 2002JP1547 020221  
PRIORITY (CC, No, Date): JP 200145905 010222; JP 200220766 020129; JP  
200220770 020129

28/AN,AZ,TI/3 (Item 3 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01417777  
Advertisement supplying system  
System zum Beliefern mit Werbung.  
Systeme pour fournir des annonces publicitaires  
APPLICATION (CC, No, Date): EP 2001304620 010524;  
PRIORITY (CC, No, Date): JP 2000153232 000524; JP 2001151506 010521

28/AN,AZ,TI/4 (Item 4 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01383366  
Information distribution system  
System zur Verteilung von Information  
Systeme pour la distribution d'information  
APPLICATION (CC, No, Date): EP 2001305139 010613;  
PRIORITY (CC, No, Date): JP 2000194918 000623

28/AN,AZ,TI/5 (Item 5 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01367888  
Transaction processing method and transaction processing system  
Verfahren und System fur die Abwicklung von Einkaufen  
Procede et systeme pour le traitement des achats  
APPLICATION (CC, No, Date): EP 2001304619 010524;  
PRIORITY (CC, No, Date): JP 2000153227 000524; JP 2001151501 010521

28/AN,AZ,TI/6 (Item 6 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01361889  
Server system

**Serversystem**

**Système de serveur**

APPLICATION (CC, No, Date): EP 2001304596 010524;  
PRIORITY (CC, No, Date): JP 2000153229 000524; JP 2001151503 010521

28/AN,AZ,TI/7 (Item 7 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01358813

**Advertisement supplying system**

**System zum Beliefern mit Werbung**

**Système pour fournir des annonces publicitaires**

APPLICATION (CC, No, Date): EP 2001304621 010524;  
PRIORITY (CC, No, Date): JP 2000153230 000524; JP 2001151504 010521

28/AN,AZ,TI/8 (Item 8 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01358804

**Transaction processing system**

**System zum Verarbeiten von Transaktionen**

**Système de traitement de transactions**

APPLICATION (CC, No, Date): EP 2001304595 010524;  
PRIORITY (CC, No, Date): JP 2000153233 000524; JP 2001151507 010521

28/AN,AZ,TI/9 (Item 9 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01358802

**Advertisement information supplying system**

**System für die Versorgung mit Werbeinformationen**

**Système de fourniture d'information de publicitaire**

APPLICATION (CC, No, Date): EP 2001304589 010524;  
PRIORITY (CC, No, Date): JP 2000153231 000524; JP 2001151505 010521

28/AN,AZ,TI/10 (Item 10 from file: 348)  
DIALOG(R)File 348:(c) 2005 European Patent Office. All rts. reserv.

01358794

**Advertisement supplying method and advertisement supplying system**

**System und Verfahren zum Bereitstellen von Werbung**

**Système et méthode pour fournir des publicités**

APPLICATION (CC, No, Date): EP 2001304578 010524;  
PRIORITY (CC, No, Date): JP 2000153228 000524; JP 2001151502 010521

28/AN,AZ,TI/11 (Item 11 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

01051319

**METHOD, SYSTEM, AND PROGRAM FOR AN IMPROVED ENTERPRISE SPATIAL SYSTEM  
PROCEDE, SYSTEME ET LOGICIEL POUR UN SYSTEME SPATIAL AMELIORE D'ENTREPRISE**

Application: WO 2003US8296 20030317 (PCT/WO US03008296)

28/AN,AZ,TI/12 (Item 12 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00963611

**EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM  
FOR RENTAL VEHICLE SERVICES**

SYSTEME INFORMATIQUE INTERENTREPRISES A ELEMENTS MULTIPLES A ACCES INTERNET  
POUR SERVICES DE LOCATION DE VEHICULES

Application: WO 2001US51431 20011019 (PCT/WO US0151431)  
Parent Application/Grant:  
Related by Continuation to: US 2000694050 20001020 (CIP)

28/AN,AZ,TI/13 (Item 13 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00950375  
GLOBAL NETWORK AND PRIVACY CONTROL OF WEB CARD SYSTEMS AND METHOD THEREOF  
RESEAU GLOBAL ET SURVEILLANCE DU DROIT AU DOMAINE PRIVE DE SYSTEMES DE  
CARTES WEB ET PROCEDE CONNEXE  
Application: WO 2002CN267 20020418 (PCT/WO CN0200267)

28/AN,AZ,TI/14 (Item 14 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00941559  
NETWORK SITE MANAGEMENT  
GESTION DE SITES DE RESEAU  
Application: WO 2002AU311 20020319 (PCT/WO AU0200311)

28/AN,AZ,TI/15 (Item 15 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00933152  
EXTENDED WEB ENABLED MULTI-FEATURED BUSINESS TO BUSINESS COMPUTER SYSTEM  
FOR RENTAL VEHICLE SERVICES  
SYSTEME INFORMATIQUE ETENDU ENTRE ENTREPRISES, A FONCTIONS MULTIPLES,  
FONCTIONNANT SUR LE WEB, POUR DES SERVICES DE LOCATION DE VEHICULES  
Application: WO 2001US51437 20011019 (PCT/WO US0151437)  
Parent Application/Grant:  
Related by Continuation to: US 2000694050 20001020 (CIP)

28/AN,AZ,TI/16 (Item 16 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00900312  
DEMOGRAPHIC PROFILING ENGINE  
MOTEUR D'ETABLISSEMENT DE PROFIL DEMOGRAPHIQUE  
Application: WO 2001US32178 20011015 (PCT/WO US0132178)

28/AN,AZ,TI/17 (Item 17 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00871075  
VIRTUAL INTERACTIVE GLOBAL EXCHANGE  
ECHANGE GLOBAL INTERACTIF VIRTUEL  
Application: WO 2001US21377 20010706 (PCT/WO US0121377)

28/AN,AZ,TI/18 (Item 18 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00869143  
SYSTEM AND METHOD FOR MANAGING BACKGROUND OF INTERNET  
SYSTEME ET PROCEDE PERMETTANT DE GERER UN ARRIERE-PLAN SUR INTERNET  
Application: WO 2001KR396 20010314 (PCT/WO KR0100396)

28/AN,AZ, TI/19 (Item 19 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00863529  
GOODS SELLING METHOD  
METHODE DE VENTE DE MARCHANDISES  
Application: WO 2001KR990 20010609 (PCT/WO KR0100990)

28/AN,AZ, TI/20 (Item 20 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00806389  
SCHEDULING AND PLANNING BEFORE AND PROACTIVE MANAGEMENT DURING MAINTENANCE  
AND SERVICE IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT  
PROGRAMMATION ET PLANIFICATION ANTICIPEE, ET GESTION PROACTIVE AU COURS DE  
LA MAINTENANCE ET DE L'ENTRETIEN D'UN ENVIRONNEMENT DU TYPE CHAINE  
D'APPROVISIONNEMENT RESEAUTE  
Application: WO 2000US32228 20001122 (PCT/WO US0032228)

28/AN,AZ, TI/21 (Item 21 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00806383  
COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY MANAGEMENT DURING  
DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY CHAIN ENVIRONMENT  
AND METHOD THEREOF  
PLANIFICATION EN COLLABORATION DES CAPACITES ET GESTION ANTICIPEE DES  
STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA DEMANDE DANS UN  
ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE SUR LE RESEAU ET  
PROCEDE ASSOCIE  
Application: WO 2000US32309 20001122 (PCT/WO US0032309)

28/AN,AZ, TI/22 (Item 22 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00806382  
METHOD FOR AFFORDING A MARKET SPACE INTERFACE BETWEEN A PLURALITY OF  
MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION MANAGEMENT VIA A  
MARKET SPACE INTERFACE  
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE MARCHÉ ENTRE UNE  
PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE SERVICES ET GESTION  
D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHÉ  
Application: WO 2000US32308 20001122 (PCT/WO US0032308)

28/AN,AZ, TI/23 (Item 23 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00798820  
A DIRECT STOCK PURCHASE SYSTEM AND METHOD FOR IMPLEMENTING THE SAME  
PROCEDE ET SYSTEME D'ACHAT D'ACTIONS DIRECT, ET PROCEDE DE MISE EN OEUVRE  
Application: WO 2000US29200 20001023 (PCT/WO US0029200)

28/AN,AZ, TI/24 (Item 24 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00777022  
A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR AN E-COMMERCE BASED  
ARCHITECTURE  
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR UNE ARCHITECTURE BASEE SUR

LE COMMERCE ELECTRONIQUE

Application: WO 2000US20704 20000728 (PCT/WO US0020704)<sup>2</sup>

28/AN,AZ,TI/25 (Item 25 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00777016

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR MAINTAINING DATA IN AN  
E-COMMERCE BASED TECHNICAL ARCHITECTURE  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DE MAINTIEN DES DONNEES DANS UNE  
ARCHITECTURE TECHNIQUE DE COMMERCE ELECTRONIQUE

Application: WO 2000US20546 20000728 (PCT/WO US0020546)

28/AN,AZ,TI/26 (Item 26 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761432

METHODS, CONCEPTS AND TECHNOLOGY FOR DYNAMIC COMPARISON OF PRODUCT FEATURES  
AND CUSTOMER PROFILE

PROCEDES, CONCEPTS ET TECHNIQUE DE COMPARAISON DYNAMIQUE DE  
CARACTERISTIQUES D'UN PRODUIT ET DU PROFIL DES CONSOMMATEURS

Application: WO 2000US14459 20000524 (PCT/WO US0014459)

28/AN,AZ,TI/27 (Item 27 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761431

A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PROVIDING COMMERCE-RELATED  
WEB APPLICATION SERVICES

SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE DE  
SERVICES D'APPLICATION DANS LE WEB LIES AU COMMERCE

Application: WO 2000US14420 20000525 (PCT/WO US0014420)

28/AN,AZ,TI/28 (Item 28 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761430

SYSTEM, METHOD AND COMPUTER PROGRAM FOR REPRESENTING PRIORITY INFORMATION  
CONCERNING COMPONENTS OF A SYSTEM

SYSTEME, METHODE ET ARTICLE FABRIQUE PERMETTANT DE CLASSER PAR ORDRE DE  
PRIORITE DES COMPOSANTS D'UNE STRUCTURE DE RESEAU NECESSAIRES A LA MISE  
EN OEUVRE D'UNE TECHNIQUE

Application: WO 2000US14406 20000524 (PCT/WO US0014406)

28/AN,AZ,TI/29 (Item 29 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761429

METHODS, CONCEPTS AND TECHNOLOGY FOR A VIRTUAL SHOPPING SYSTEM CAPABLE OF  
ASSESSING NEEDS OF A CUSTOMER AND RECOMMENDING A PRODUCT OR SERVICE  
BASED ON SUCH ASSESSED NEEDS

PROCEDES, CONCEPTS ET TECHNOLOGIE POUR SYSTEME D'ACHAT VIRTUEL CAPABLE  
D'EVALUER LES BESOINS D'UN CLIENT ET DE RECOMMANDER UN PRODUIT OU UN  
SERVICE SUR LA BASE DE CES BESOINS

Application: WO 2000US14357 20000524 (PCT/WO US0014357)

28/AN,AZ,TI/30 (Item 30 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761424  
A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PHASE DELIVERY OF  
COMPONENTS OF A SYSTEM REQUIRED FOR IMPLEMENTATION OF TECHNOLOGY  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE DESTINES A LA FOURNITURE PAR PHASES  
DE COMPOSANTS D'UN SYSTEME NECESSAIRES A L'APPLICATION D'UNE TECHNIQUE  
Application: WO 2000US14458 20000524 (PCT/WO US0014458)

28/AN,AZ,TI/31 (Item 31 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761423  
A SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR EFFECTIVELY CONVEYING  
WHICH COMPONENTS OF A SYSTEM ARE REQUIRED FOR IMPLEMENTATION OF  
TECHNOLOGY  
SYSTEME, PROCEDE ET ARTICLE MANUFACTURE POUR L'ACHEMINEMENT EFFICACE DES  
COMPOSANTS D'UN SYSTEME NECESSAIRES A LA MISE EN PRATIQUE D'UNE  
TECHNOLOGIE  
Application: WO 2000US14457 20000524 (PCT/WO US0014457)

28/AN,AZ,TI/32 (Item 32 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00761422  
BUSINESS ALLIANCE IDENTIFICATION  
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR L'IDENTIFICATION D'ALLIANCES  
COMMERCIALES DANS UN CADRE D'ARCHITECTURE RESEAU  
Application: WO 2000US14375 20000524 (PCT/WO US0014375)

28/AN,AZ,TI/33 (Item 33 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00563694  
A METHOD AND APPARATUS FOR DISTRIBUTING MULTIMEDIA INFORMATION OVER A  
NETWORK  
PROCEDE ET APPAREIL DE DISTRIBUTION D'INFORMATIONS MULTIMEDIA SUR UN RESEAU  
Application: WO 99US25808 19991102 (PCT/WO US9925808)

28/AN,AZ,TI/34 (Item 34 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00488451  
INTEGRATED CUSTOMER INTERFACE FOR WEB BASED COMMUNICATIONS NETWORK  
MANAGEMENT  
INTERFACE CLIENT INTEGREE POUR LA GESTION DE RESEAUX DE COMMUNICATIONS  
BASES SUR LE WEB  
Application: WO 98US20173 19980925 (PCT/WO US9820173)

28/AN,AZ,TI/35 (Item 35 from file: 349)  
DIALOG(R)File 349:(c) 2005 WIPO/Univentio. All rts. reserv.

00487170  
KNOWLEDGE PROVIDER WITH LOGICAL HYPERLINKS  
FOURNISSEUR D'INFORMATIONS PAR HYPERLIENS LOGIQUES  
Application: WO 98EP6317 19981005 (PCT/WO EP9806317)

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(c) 2005 The HW Wilson Co.  
File 474:New York Times Abs 1969-2005/Feb 17  
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File 475:Wall Street Journal Abs 1973-2005/Feb 17  
(c) 2005 The New York Times  
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
(c) 2002 The Gale Group  
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File 169:Insurance Periodicals 1984-1999/Nov 15  
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File 144:Pascal 1973-2005/Feb W1  
(c) 2005 INIST/CNRS  
File 34:SciSearch(R) Cited Ref Sci 1990-2005/Feb W2  
(c) 2005 Inst for Sci Info  
File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info  
File 111:TGG Natl.Newspaper Index(SM) 1979-2005/Feb 15  
(c) 2005 The Gale Group

Set	Items	Description
S1	2235020	CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ? OR PERSONAL
S2	13179322	CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REVIS??? OR AMEND?
S3	3945597	EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACING OR ALTER? ?
S4	4643	PERSONA
S5	1258219	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)() (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGEBASE
S6	1608603	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLD-WIDE??? OR WIDEWEB OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?)()NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
S7	216106	S1(10N)(S2 OR S3)
S8	226203	S4 OR (S1(3N)(PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION OR NAME OR EMAIL OR E()MAIL OR KEY OR - PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE))
S9	3066	S8(5N)(FACET? ? OR CONSTITUENT? ? OR PART OR PARTS OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ?)
S10	5379	S8(5N)(UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ? OR OBJECT? ?)
S11	8314	S9 OR S10
S12	815	S7(10N)S11
S13	34	S5(S)S6(S)S12
S14	23	S13 NOT PY>2000

S15  
S16

21

16

S14 NOT PD=20001208:20050331  
RD (unique items)

*read*

16/3,K/1 (Item 1 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2005 Institution of Electrical Engineers. All rts. reserv.

6662996 INSPEC Abstract Number: C2000-09-7250N-016  
**Title: User profile based personalized Web agent**  
Author(s): Young Jun So; Hae Jung Baek; Young Tack Park  
Author Affiliation: Sch. of Comput., Soongsil Univ., Seoul, South Korea  
Conference Title: Proceedings of the 1st Asia-Pacific Conference on IAT.  
Intelligent Agent Technology Systems, Methodologies, and Tools p.296-305  
Editor(s): Liu, J.; Zhong, N.  
Publisher: World Scientific, Singapore  
Publication Date: 1999 Country of Publication: Singapore xiii+505 pp.  
ISBN: 981 02 4054 6 Material Identity Number: XX-1999-02419  
Conference Title: Proceedings of the 1st Asia-Pacific Conference on  
Intelligent Agent Technology  
Conference Date: 14-17 Dec. 1999 Conference Location: Hong Kong  
Language: English  
Subfile: C  
Copyright 2000, IEE

Abstract: Presents a personalized **Web** agent that constructs a user profile which consists of user preferences on the **Web** and recommends his/her specific information to the user. The monitor agent makes the user describe his/her preference directly and creates a preference document **database**, finally it performs several keyword extractions to increase the accuracy about the **DB**. The learning agent transforms the extracted **keywords** into a **user profile** that could be confirmed and **edited** by the **user**. We describe the several keyword weighting and inductive machine learning modules in detail. Finally, we describe the adaptive **Web** retrieval and push agents that perform adaptive service for the user.

16/3,K/5 (Item 5 from file: 2)  
DIALOG(R)File 2:INSPEC  
(c) 2005 Institution of Electrical Engineers. All rts. reserv.

03643268 INSPEC Abstract Number: C90041960  
**Title: Ingres with database feel**  
Author(s): Bernstein, H.  
Journal: Mini Micro Magazin vol.6, no.3 p.146-7  
Publication Date: March 1990 Country of Publication: West Germany  
CODEN: MMMAEA ISSN: 0179-0382  
Language: German  
Subfile: C

...Abstract: for setting up rule-based systems are described. The base system caters for database procedures, **on - line** backup, two phase commit involving distributed transactions, and other aspects. The **object** oriented **manager** allows **user** definition of **data objects**, and permits extensive adaptation of the **database** system to **user** requirements. The knowledge **manager** deals with storage of rules, and resource and access control. Advantages to the user include...

16/3,K/9 (Item 2 from file: 256)  
DIALOG(R)File 256:TecInfoSource  
(c) 2004 Info.Sources Inc. All rts. reserv.

00126913 DOCUMENT TYPE: Review

PRODUCT NAMES: PowerBuilder (335916); Java (573744); XML (837709); HTML (835277)

TITLE: Planting The Seed: Time Inc.'s Papyrus enables Web-based e-commerce

AUTHOR: Kirby, Gretchen  
SOURCE: Publishing & Production Executive, v14 n8 p36(2) Aug 2000  
ISSN: 1048-3055  
HOMEPAGE: http://www.ppe-online.com

RECORD TYPE: Review  
REVIEW TYPE: Product Analysis  
GRADE: Product Analysis, No Rating

REVISION DATE: 20010130

...increased flexibility and less lag time. Error correction and validation are time-consuming. The Papyrus **Web**-based system increases accuracy and eliminates the need for phone calls and faxes to fix...  
...from EDI to XML. The full deployment of Papyrus uses GCA-standard XML transactions, HTML **Web** browsers, Java servlets, and Sybase **databases**. Papyrus will be a publisher's inventory management system capable of overseeing roll-based, cut...

...will also bolster supply chain processes by producing inventory, usage, and spoilage reports through the **Web** for publishers, paper suppliers, and printers. Time's business-to-business (B2B) information **manager** says Papyrus is a two-**part** system (graphical **user** interface and business **data** exchange technology) that represents Time's first genuine **extranet**.

16/3,K/14 (Item 1 from file: 8)  
DIALOG(R)File 8:EI Compendex(R)  
(c) 2005 Elsevier Eng. Info. Inc. All rts. reserv.

01848448 E.I. Monthly No: EIM8501-002717  
**Title: INFORMATION NEEDS OF HUMAN BEINGS.**  
Author: Yates, B.  
Corporate Source: Natl Library of Australia, Canberra, Aust  
Conference Title: Challenge of Information Technology, Proceedings of the Forty-First FID Congress.  
Conference Location: Hong Kong Conference Date: 19820913  
E.I. Conference No.: 04929  
Source: Publ by North-Holland Publ Co (FID Publ 662), Amsterdam, Neth and New York, NY, USA p 125-134  
Publication Year: 1983  
ISBN: 0-444-86646-9  
Language: English

**Abstract:** The basic theme of this paper is that in any **information** service the **user** is the **key component**. Any proposed service or **change** in an existing service must meet the prime criterion - will it help the user? The...

...at present met by libraries; changes in the methods by which individuals may receive information; **on - line** (bibliographic) **database** searching; videotex; videodisc; electronic publishing; satellites; cable television; and the role of the private sector.

16/3,K/16 (Item 1 from file: 34)  
DIALOG(R)File 34:SciSearch(R) Cited Ref Sci  
(c) 2005 Inst for Sci Info. All rts. reserv.

02336500 Genuine Article#: KV011 No. References: 0  
**Title: ARCHITECTURE AND MECHANISM OF THE CONTROL AND OAM INFORMATION TRANSPORT NETWORK USING A DISTRIBUTED DIRECTORY SYSTEM**  
Author(s): DEMOUNEM L; ARAI H; KAWARASAKI M  
Corporate Source: NIPPON TELEGRAPH & TEL PUBL CORP, ADV TECHNOL CORP/MUSASHINO 180//JAPAN/

Journal: IEICE TRANSACTIONS ON COMMUNICATIONS, 1993, VE76B, N3 (MAR), P  
\* 291-303  
ISSN: 0916-8516  
Language: ENGLISH Document Type: ARTICLE (Abstract Available) (NO REFS  
KEYED)

...Abstract: nodes and Operation, Administration and Maintenance (OAM)  
nodes, and the transport layer that includes Network **Elements** (NEs).  
The transport layer carries **user Information** (Iu) from end- **users**  
as well as **control** and OAM Information (Ic&o) from IN/OAM nodes. The  
quick deployment of new IN...

...and (b) an effective handling method for searching the huge amount of  
data among distributed **databases**, will be two requirements to be  
satisfied. Integrating various types of Ic&o into a...

...Of Service (QOS) type, and the ATM connection Identifier (ID), that is  
to say the **Virtual Channel Identifier/ Virtual Path Identifier**  
(VCI/VPI), is provided by specific nodes (the Ic&o network Management  
Nodes...

...i.e., the Ic&o network management layer. (b) The widely distributed  
aspect of the **databases** also needs a very effective data handling  
method. This paper proposes to implement a Distributed...

16/AA,AN,TI/1 (Item 1 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: User profile based personalized Web agent

16/AA,AN,TI/2 (Item 2 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: User profile based personalized Web agent

16/AA,AN,TI/3 (Item 3 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: Information systems on environmentally sound and appropriate technologies

16/AA,AN,TI/4 (Item 4 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: Against all odds: the Internet Movie Database

16/AA,AN,TI/5 (Item 5 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: Ingres with database feel

16/AA,AN,TI/6 (Item 6 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: System maintenance information system (SMIS)

16/AA,AN,TI/7 (Item 7 from file: 2)  
DIALOG(R)File 2:(c) 2005 Institution of Electrical Engineers. All rts.  
reserv.

Title: RESORS: an on-line document retrieval system for remote sensing users

16/AA,AN,TI/8 (Item 1 from file: 256)  
DIALOG(R)File 256:(c) 2004 Info.Sources Inc. All rts. reserv.

00126942

TITLE: SQL Server 2000 Offers Modest Improvements

16/AA,AN,TI/9 (Item 2 from file: 256)  
DIALOG(R)File 256:(c) 2004 Info.Sources Inc. All rts. reserv.

00126913

TITLE: Planting The Seed: Time Inc.'s Papyrus enables Web-based e-commerce

16/AA,AN,TI/10 (Item 3 from file: 256)  
DIALOG(R)File 256:(c) 2004 Info.Sources Inc. All rts. reserv.

00119880

**TITLE: Targeted Web Content**

16/AA,AN,TI/11 (Item 4 from file: 256)  
DIALOG(R)File 256:(c) 2004 Info.Sources Inc. All rts. reserv.

00118968

**TITLE: Lotus extends Domino-to-ERP connections**

16/AA,AN,TI/12 (Item 1 from file: 94)  
DIALOG(R)File 94:(c)2005 Japan Science and Tech Corp(JST). All rts.  
reserv.

03445507 JICST ACCESSION NUMBER: 98A0097494  
**Development Support by Database for Distributed Virtual Environment System.**

16/AA,AN,TI/13 (Item 2 from file: 94)  
DIALOG(R)File 94:(c)2005 Japan Science and Tech Corp(JST). All rts.  
reserv.

01744378 JICST ACCESSION NUMBER: 93A0361094  
**Special Issue on Broadband ISDN-Application, Networking and Management.**  
**Architecture and Mechanism of the Control and OAM Information Transport**  
**Network Using a Distributed Directory System.**

16/AA,AN,TI/14 (Item 1 from file: 8)  
DIALOG(R)File 8:(c) 2005 Elsevier Eng. Info. Inc. All rts. reserv.

01848448  
E.I. Monthly No: EIM8501-002717  
**Title: INFORMATION NEEDS OF HUMAN BEINGS.**

16/AA,AN,TI/15 (Item 1 from file: 6)  
DIALOG(R)File 6:(c) 2005 NTIS, Intl Cpyrght All Rights Res. All rts.  
reserv.

NTIS Accession Number: HRP-0900564/6/XAB  
**Nurse Resource Service Distribution, Assessment Model (NRSDA), Online**  
**Model System (OMS), User's Guide**

16/AA,AN,TI/16 (Item 1 from file: 34)  
DIALOG(R)File 34:(c) 2005 Inst for Sci Info. All rts. reserv.

02336500  
**Title: ARCHITECTURE AND MECHANISM OF THE CONTROL AND OAM INFORMATION**  
**TRANSPORT NETWORK USING A DISTRIBUTED DIRECTORY SYSTEM**

?show files;ds  
 File 20:Dialog Global Reporter 1997-2005/Feb 18  
 (c) 2005 The Dialog Corp.

Set	Items	Description
S1	6008481	CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ? OR PERSONAL
S2	2897901	EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACING OR ALTER? ?
S3	23597	PERSONA
S4	505674	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE) () (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGEBASE
S5	5238978	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WIDEBB OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
S6	502325	S1(5N) (S2 OR CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REVIS??? OR AMEND?)
S7	692776	S3 OR (S1(3N) (PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION OR NAME OR EMAIL OR E()MAIL OR KEY OR - PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE))
S8	7378	S7(3N) (FACET? ? OR CONSTITUENT? ? OR PART OR PARTS OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ?)
S9	8292	S7(3N) (UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ? OR OBJECT? ?)
S10	15548	S8 OR S9
S11	746	S6(7N)S10
S12	16	S4(S)S5(S)S11
S13	792	S6(10N)S10
S14	19	S4(S)S5(S)S13
S15	39	S13(S) (S4(3S)S5)
S16	22	S15 NOT PY>2000
S17	22	S16 NOT PD=20001208:20050331
S18	21	RD (unique items)

read

18/3,K/3

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

11976168 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Elron Software Launches Internet Manager v5.1**

PR NEWSWIRE

July 17, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 593

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... existing NT groups to quickly and accurately report on Web usage by department.

-- More Robust **Database** Engine 'Out-of-the-Box' - **Internet** Manager v5.1 is bundled with a more robust **database** engine. Out-of-the-box, the new version provides greater reliability, scalability and accuracy for monitoring, filtering and blocking **Web** access. For maximum scalability, **Internet** Manager also supports Microsoft SQL Server 7.0.

"Integration with Novell and Windows NT logins...

18/3,K/4

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

11502183 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Agilent Technologies Chemical Analysis Group Selects TeaLeaf As Platform for Understanding Online Customer Experience**

PR NEWSWIRE

June 14, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 877

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... TeaLeaf information is by developing a deep understanding of what affects purchasing decisions, and subsequently **adjusting** business practices to better serve **customer** needs.

For example, product availability is a **key** issue for **customers**, since a worn **part** can mean downtime for the chemical analysis equipment, and downtime for the customer's business...

... next-day versus a five-day lead time does to the sales process. An ordinary **web** log couldn't tell us this, since the product availability data is being served up...

18/3,K/10

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

07012565 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**The Healthwise Knowledgebase Helps Set New Standard in Web-based Consumer Health Information; Healthwise Products Now Reach Over 30 Million Consumers**

BUSINESS WIRE

September 02, 1999

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 665

... WellRecord to access the evidence-based health information of the Healthwise Knowledgebase(R).

The online **personal** health **record**, WellRecord, is **part** of the

WellMed **Personal Health Manager** suite, and is accessible through numerous leading health portals, major corporations, and health organizations beginning...

18/3,K/12

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

04664094 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Web Watch**

**Internet vision**

ENGINEER

March 12, 1999

JOURNAL CODE: FTEN LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 193

... company PrismTech's Envision3D. Its Open Base Asset Lifecycle Database system is aimed at end- **users** which **manage** process and manufacturing plants and store long-term **data** with PrismTech. **Users** can visualise **objects** such as pumps, valves and tanks in real-time 3D. **Internet** users can walk through 3D models to view parts. Details can be found at: www...

18/3,K/14

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

03700343 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Cloudscape Assembles 'A Bakers Dozen' for Certified -2-**

PR NEWSWIRE

December 09, 1998

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 970

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... that will enable us to extend our lead improving the business responsiveness of enterprise-class **Internet** applications," said Mike DeVries, vice president of marketing, Vision Software. "Our unique Business Logic Server combined with Cloudscape's **database** provides customers with more flexible computing solutions, such as those required by the mobile workforce...

18/3,K/17

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

02857152

**i.d.Centric Tops Data Quality Providers in DM Review's "Data Warehouse 100"**

BUSINESS WIRE

September 18, 1998

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 160

... data; standardizes, corrects, and enhances it using empirical data sources; locates matches within and across **databases**; and consolidates matching data. For more information on Firstlogic's i.d.Centric data quality...

... 551-9491 or (608) 788-9577, send email to [information@idcentric.com](mailto:information@idcentric.com), or visit its **Web** site at [www.idcentric.com](http://www.idcentric.com). CONTACT: S&S Public Relations, Northbrook Allison Clark, 847/291...

18/3,K/19

DIALOG(R)File 20:Dialog Global Reporter  
(c) 2005 The Dialog Corp. All rts. reserv.

02354228 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Carleton Licenses Leading Customer Data Quality Technology From i.d.Centric**  
BUSINESS WIRE

July 29, 1998 10:41

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 781

(USE FORMAT 7 OR 9 FOR FULLTEXT)

... data; standardizes, corrects, and enhances it using empirical data sources; locates matches within and across **databases** ; and consolidates matching data. Firstlogic employs 270 people and supports branch offices in 18 major metropolitan areas. For more information visit the company's **Web** site at [www.idcentric.com](http://www.idcentric.com).

About Enterprise/Integrator

Enterprise/Integrator is an advanced data refinement...

18/AA,AN,II/1  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

13697811  
LeadingWay Corp. Wins 'Southern California Multimedia Company of the Year Award'

18/AA,AN,II/2  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

13049853  
MKT Into a web of danger: Most big companies are now at risk from internet-based attack. Jane Simms outlines the threat and offers strategies for survival

18/AA,AN,II/3  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

11976168  
Elron Software Launches Internet Manager v5.1

18/AA,AN,II/4  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

11502183  
Agilent Technologies Chemical Analysis Group Selects TeaLeaf As Platform for Understanding Online Customer Experience

18/AA,AN,II/5  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

11054894  
Oracle Ships iFS, the Internet File System - The First Innovation in File Systems in 20 Years

18/AA,AN,II/6  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

10359403  
GenesisIntermedia.com, Inc. Reports 1999 Results Reflect Primary Focus of Successful Establishment of CENTERLINQ Network

18/AA,AN,II/7  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

10217370  
ZYGON: Zygon 3 PPM software launch provides internet software technology to drive integration in multi-channel retailing

18/AA,AN,II/8  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

09974129  
Delano e-Business Platform Integrated with Clarify eFrontOffice

18/AA,AN,II/9  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

07948753

Money Marketing: Business Strategy: Cut the cost of paper money: The internet is the way to cut paper-based admin and thrive in low-margin markets

18/AA,AN,TI/10

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

07012565

The Healthwise Knowledgebase Helps Set New Standard in Web-based Consumer Health Information; Healthwise Products Now Reach Over 30 Million Consumers

18/AA,AN,TI/11

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

05110476

netDialog Introduces Release 2.0 of its Award-Winning Online Customer Management System

18/AA,AN,TI/12

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

04664094

Web Watch  
Internet vision

18/AA,AN,TI/13

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

04165698

CHECK POINT: Check Point Software Technologies releases turnkey PKI solution for VPN1

18/AA,AN,TI/14

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

03700343

Cloudscape Assembles 'A Bakers Dozen' for Certified -2-

18/AA,AN,TI/15

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

03292294

EDS: EDS reports higher thirdquarter revenues, continued strong sales

18/AA,AN,TI/16

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

03275685

EDS Reports Higher Third-Quarter Revenues, Continued Strong Sales

18/AA,AN,TI/17

DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

02857152

i.d.Centric Tops Data Quality Providers in DM Review's "Data Warehouse 100"

18/AA,AN,II/18  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

02514445  
International CompuTex, Inc. Announces Second Quarter 1998 Results

18/AA,AN,II/19  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

02354228  
Carleton Licenses Leading Customer Data Quality Technology From i.d.Centric

18/AA,AN,II/20  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

02149267  
Windows open to all comers : Microsoft's great white hope, Windows NT, is raising eyebrows. Karlin Lillington investigates a security flaw on the Net while, below, Tim Phillips reports on NatWest's little local difficulty

18/AA,AN,II/21  
DIALOG(R)File 20:(c) 2005 The Dialog Corp. All rts. reserv.

02123877  
Proxima Technology Voices Support for BMC Software's Application Service Assurance Strategic Direction

```
?show files;ds
File 9:Business & Industry(R) Jul/1994-2005/Feb 17
(c) 2005 The Gale Group
File 15:ABI/Inform(R) 1971-2005/Feb 18
(c) 2005 ProQuest Info&Learning
File 16:Gale Group PROMT(R) 1990-2005/Feb 18
(c) 2005 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2005/Feb 17
(c)2005 The Gale Group
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 275:Gale Group Computer DB(TM) 1983-2005/Feb 18
(c) 2005 The Gale Group
File 476:Financial Times Fulltext 1982-2005/Feb 18
(c) 2005 Financial Times Ltd
File 610:Business Wire 1999-2005/Feb 18
(c) 2005 Business Wire.
File 613:PR Newswire 1999-2005/Feb 18
(c) 2005 PR Newswire Association Inc
File 621:Gale Group New Prod.Annou.(R) 1985-2005/Feb 18
(c) 2005 The Gale Group
```

Set	Items	Description
S1	14165950	CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ? OR PERSONAL
S2	17175873	CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REVIS??? OR AMEND?
S3	5266830	EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACING OR ALTER? ?
S4	17036	PERSONA
S5	2047198	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)() (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGE-BASE
S6	11307818	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLD-WIDE??? OR WIDEBB OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?)()NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
S7	2662070	S1(10N) (S2 OR S3)
S8	2235193	S4 OR (S1(3N) (PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION OR NAME OR EMAIL OR E()MAIL OR KEY OR - PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE))
S9	42528	S8(5N) (FACET? ? OR CONSTITUENT? ? OR PART OR PARTS OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ?)
S10	41139	S8(5N) (UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ? OR OBJECT? ?)
S11	82204	S9 OR S10
S12	8331	S7(10N)S11
S13	248	S5(S)S6(S)S12
S14	1224865	S1(3N) (S2 OR S3)
S15	3437	S11(5N)S14
S16	39	S5(10N)S6(10N)S15
S17	22	S16 NOT PY>2000
S18	22	S17 NOT PD=20001208:20050331
S19	16	RD (unique items)

19/3,K/3 (Item 1 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2005 ProQuest Info&Learning. All rts. reserv.

01886625 05-37617  
**Lincoln National Life pilots with JETS**  
Webb, Andy  
Insurance & Technology v24n8 PP: S11 Aug 1999  
ISSN: 0892-8533 JRNL CODE: IIN  
WORD COUNT: 557

...TEXT: to provide additional input and ensure JETS met our needs even more closely" Given the on - line components of JETS are a CICS ( Customer Information Control System) mainframe-based application and the database components are DB2 (both technologies Lincoln already used) meant the implementation on the insurer's...

19/3,K/9 (Item 2 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2005 The Gale Group. All rts. reserv.

05280290 Supplier Number: 48043002 (USE FORMAT 7 FOR FULLTEXT)  
**Virtual DB Breaks Down Data Barriers**  
Callaghan, Dennis  
MIDRANGE Systems, p051  
Oct 10, 1997  
Language: English Record Type: Fulltext  
Document Type: Magazine/Journal; Trade  
Word Count: 489

... the AS/400's DB2/400.  
The Object Server handles requests made to and from Virtual DB , including the metacatalog function, which maps business objects to existing data , allowing users to change relationships between sets of data without changing any of their existing systems. The Object Server...

19/3,K/10 (Item 3 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2005 The Gale Group. All rts. reserv.

04657226 Supplier Number: 46851479 (USE FORMAT 7 FOR FULLTEXT)  
**Search Engines, Knowbots & Agents: Time Warner Selects Object Design's Database Products for New Internet Service**  
Internet Content Report, v1, n16, pN/A  
Nov 1, 1996  
Language: English Record Type: Fulltext  
Document Type: Newsletter; General  
Word Count: 123

(USE FORMAT 7 FOR FULLTEXT)  
TEXT:  
...Design, Inc. (NASDAQ: ODIS) has announced that Time Inc. New Media has selected ObjectStore, object database for the Web , for Pathfinder Personal Edition, its personalized Internet news service to be released later this year. Pathfinder is using the Object Design ObjectStore database to store user profile information for Personal Edition subscribers, and dynamically create their personal editions on the fly by pulling together content from...

19/3,K/11 (Item 1 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c)2005 The Gale Group. All rts. reserv.

12682634 SUPPLIER NUMBER: 66038882 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Into a web of danger.

Simms, Jane

Marketing, 38

Sept 28, 2000

ISSN: 0025-3650

LANGUAGE: English

RECORD TYPE: Fulltext

WORD COUNT: 2953 LINE COUNT: 00235

... But your security and that of your customers is compromised. It is very easy for **cyber** -activists or criminals to capture and **edit** a site, filching **customer information**, including credit card **details**, and creating their own **database** from it. Reasons for spoofing include 'linking through' to the target site, covert surveillance or...

19/3,K/14 (Item 1 from file: 275)

DIALOG(R)File 275:Gale Group Computer DB(TM)

(c) 2005 The Gale Group. All rts. reserv.

02112603 SUPPLIER NUMBER: 19909179 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Put a little Zoot in your day. (shareware personal information management system) (Software Review) (Evaluation)

Machrone, Bill

PC Magazine, v16, n19, p85(1)

Nov 4, 1997

DOCUMENT TYPE: Evaluation

ISSN: 0888-8507

LANGUAGE: English

RECORD TYPE: Fulltext; Abstract

WORD COUNT: 816 LINE COUNT: 00062

ABSTRACT: Zoot Software's Zoot shareware application is **part Personal Information manager** (PIM) and **part database**, editor and activity tracker. The application automatically tracks all **Web** URLs visited and employs the Windows Clipboard to extract information from applications. An Agent X...

19/AA,AN,II/1 (Item 1 from file: 9)  
DIALOG(R)File 9:(c) 2005 The Gale Group. All rts. reserv.

2445988 Supplier Number: 02445988  
New Products: PricewaterhouseCoopers

19/AA,AN,II/2 (Item 2 from file: 9)  
DIALOG(R)File 9:(c) 2005 The Gale Group. All rts. reserv.

1616972 Supplier Number: 01616972  
Viper to unlock new markets

19/AA,AN,II/3 (Item 1 from file: 15)  
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.

01886625 05-37617  
Lincoln National Life pilots with JETS

19/AA,AN,II/4 (Item 2 from file: 15)  
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.

01829033 04-80024  
Office 2000 adds value

19/AA,AN,II/5 (Item 3 from file: 15)  
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.

01308419 99-57815  
Viper to unlock new markets

19/AA,AN,II/6 (Item 4 from file: 15)  
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.

01266604 99-16000  
SGML refineries: Distilling "docubases" for CD-ROM and online delivery

19/AA,AN,II/7 (Item 5 from file: 15)  
DIALOG(R)File 15:(c) 2005 ProQuest Info&Learning. All rts. reserv.

00990931 96-40324  
On-line information services - The world at your fingertips

19/AA,AN,II/8 (Item 1 from file: 16)  
DIALOG(R)File 16:(c) 2005 The Gale Group. All rts. reserv.

06344816 Supplier Number: 54649349  
Office 2000 AddsValue -- Microsoft's Upcoming Release Is More Than A Suite  
Of Applications-It's Evolving Into A Development Platform And Operating  
System. (Software Review) (Evaluation)

19/AA,AN,II/9 (Item 2 from file: 16)  
DIALOG(R)File 16:(c) 2005 The Gale Group. All rts. reserv.

05280290 Supplier Number: 48043002  
Virtual DB Breaks Down Data Barriers

19/AA,AN,TI/10 (Item 3 from file: 16)  
DIALOG(R)File 16:(c) 2005 The Gale Group. All rts. reserv.

04657226 Supplier Number: 46851479  
Search Engines, Knowbots & Agents: Time Warner Selects Object Design's  
Database Products for New Internet Service

19/AA,AN,TI/11 (Item 1 from file: 148)  
DIALOG(R)File 148:(c)2005 The Gale Group. All rts. reserv.

12682634 SUPPLIER NUMBER: 66038882  
Into a web of danger.

19/AA,AN,TI/12 (Item 2 from file: 148)  
DIALOG(R)File 148:(c)2005 The Gale Group. All rts. reserv.

11158491 SUPPLIER NUMBER: 54983151  
CPAs vital to sales success of apps service providers.

19/AA,AN,TI/13 (Item 1 from file: 160)  
DIALOG(R)File 160:(c) 1999 The Gale Group. All rts. reserv.

02325006  
APPLIX, INC. TO INSTALL MORE THAN 1,000 ALIS OFFICE AUTOMATION PACKAGES AT  
SWISS LIFE INSURANCE COMPANY IN ZURICH

19/AA,AN,TI/14 (Item 1 from file: 275)  
DIALOG(R)File 275:(c) 2005 The Gale Group. All rts. reserv.

02112603 SUPPLIER NUMBER: 19909179  
Put a little Zoot in your day. (shareware personal information management  
system) (Software Review) (Evaluation)

19/AA,AN,TI/15 (Item 2 from file: 275)  
DIALOG(R)File 275:(c) 2005 The Gale Group. All rts. reserv.

02098276 SUPPLIER NUMBER: 19684742  
Manage data from myriad sources with the universal data access interfaces.  
(Technology Tutorial) (Cover Story) (Tutorial)

19/AA,AN,TI/16 (Item 1 from file: 610)  
DIALOG(R)File 610:(c) 2005 Business Wire. All rts. reserv.

19990902245B1286  
The Healthwise Knowledgebase Helps Set New Standard in Web-based Consumer  
Health Information; Healthwise Products Now Reach Over 30 Million Consumers

?show files;ds  
File 624:McGraw-Hill Publications 1985-2005/Feb 18  
(c) 2005 McGraw-Hill Co. Inc  
File 634:San Jose Mercury Jun 1985-2005/Feb 17  
(c) 2005 San Jose Mercury News  
File 636:Gale Group Newsletter DB(TM) 1987-2005/Feb 18  
(c) 2005 The Gale Group  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc  
File 625:American Banker Publications 1981-2005/Feb 18  
(c) 2005 American Banker  
File 626:Bond Buyer Full Text 1981-2005/Feb 18  
(c) 2005 Bond Buyer  
File 268:Banking Info Source 1981-2005/Feb W1  
(c) 2005 ProQuest Info&Learning  
File 647:CMP Computer Fulltext 1988-2005/Jan W5  
(c) 2005 CMP Media, LLC  
File 674:Computer News Fulltext 1989-2005/Feb W2  
(c) 2005 IDG Communications  
File 267:Finance & Banking Newsletters 2005/Feb 14  
(c) 2005 The Dialog Corp.

Set	Items	Description
S1	3229198	CONSUMER? ? OR PATRON? ? OR CUSTOMER? ? OR CLIENT? ? OR USER? ? OR PERSONAL
S2	4513602	CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REVIS??? OR AMEND?
S3	1395041	EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACING OR ALTER? ?
S4	3359	PERSONA
S5	486913	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)() (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGBASE
S6	2326243	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WIDEBAND OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
S7	235806	S1(3N) (S2 OR S3)
S8	454383	S4 OR (S1(3N) (PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION OR NAME OR EMAIL OR E()MAIL OR KEY OR PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE))
S9	9122	S8(5N) (FACET? ? OR CONSTITUENT? ? OR PART OR PARTS OR COMPONENT? ? OR PORTION? ? OR SEGMENT? ? OR PIECE? ?)
S10	9330	S8(5N) (UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ? OR OBJECT? ?)
S11	18192	S9 OR S10
S12	744	S7(5N)S11
S13	7	S5(10N)S6(10N)S12
S14	815	S7(10N)S11
S15	21	S5(S)S6(S)S14
S16	338103	S1(5N) (S2 OR S3)
S17	1136	S11(10N)S16
S18	31	S5(S)S6(S)S17
S19	27	S18 NOT PY>2000
S20	27	S19 NOT PD=20001208:20050331
S21	26	RD (unique items)

read

21/3,K/7 (Item 7 from file: 636)  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

03164631 Supplier Number: 46481649 (USE FORMAT 7 FOR FULLTEXT)  
**LOTUS: Lotus extends Notes enterprise connectivity, enhancing sophisticated net application development**  
M2 Presswire, pN/A  
June 21, 1996  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 1575

... LotusScript:Data Object permits Notes clients and servers to access and update any ODBC-compatible **RDBMS** using LotusScript. This allows developers to perform ad-hoc, real-time queries and updates of...

...updates to information. This, combined with Domino, increases the value of Notes applications over the **Web** by uniquely providing complete and easy-to-use relational **database** integration capabilities to **Web** application developers. For example, a sales force automation application can check a customer's current...

...Release 2 provides scheduled, high volume, enterprise-scalable, server-based data interchange. By supporting dissimilar **database** replication, NotesPump allows developers to keep relational **databases** and Notes **databases** synchronized automatically. Release 2 extends NotesPump server capabilities to the HP-UX 10.01 operating...

...DPropR) is included, permitting changes in DB2 data to be propagated to NotesPump-supported target **databases**. In addition, NotesPump supports transfer and automatic conversion of international language character sets. NotesPump Release...

...their applications. For example, using the NotesPump LSX classes, a sales amount entered to an **RDBMS** source can be multiplied by a commission value, then updated to one or multiple targets. For Oracle users, the Oracle LSX provides native connections to Oracle **databases** using SQL\*Net. By accessing Oracle data via the native network protocol stacks, this link ...

21/3,K/10 (Item 10 from file: 636)  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

02490846 Supplier Number: 44999529 (USE FORMAT 7 FOR FULLTEXT)  
**WARP BETA 2 - BONUSPAK**  
M2 Presswire, pN/A  
Sept 19, 1994  
Language: English Record Type: Fulltext  
Document Type: Newswire; Trade  
Word Count: 558

... IBM Works - This mini suite of native 32-bit OS/2 applications delivers word processing, **database**, spreadsheet charting, graphics and report writing capabilities. The software collection provides small and home business...

...for OS/2 - With this native OS/2 version of the popular CompuServe Information Manager **on - line** service navigational tool, users can easily access the latest news, review sports scores, check weather...

...an application or from the desktop. Because the application takes advantage of IBM's System **Object Model (SOM)**, **users** can drag **documents**

to the fax icon and drop for easy faxing. \* **Personal Information Manager** - Individuals looking to "get organised" can rely on the Personal Information Manager to schedule meetings...

21/3,K/12 (Item 12 from file: 636)  
DIALOG(R)File 636:Gale Group Newsletter DB(TM)  
(c) 2005 The Gale Group. All rts. reserv.

01217725 Supplier Number: 41202459 (USE FORMAT 7 FOR FULLTEXT)  
**INFORMIX ANNOUNCES MULTIPLE PRODUCTS FOR THE NeXT COMPUTER SYSTEM**  
Imaging Update, v2, n3, pN/A  
March, 1990  
Language: English Record Type: Fulltext  
Document Type: Newsletter; Trade  
Word Count: 398

... objects like images, voice and sound."  
"We expect that future front-ends to large corporate **databases** will be based on user-programmable graphical interfaces, such as spreadsheets," said Steven P. Jobs...

...chairman of NeXT, Inc. "Wingz-DataLink is a premiere example of this technology which will **change** the way desktop computer **users** access and manipulate information."

Informix- **OnLine** On NeXT  
With **OnLine**, **users** can integrate **information objects** such as word processing documents, graphs, spreadsheets, scanned and digitized images, facsimiles and voice into an SQL-based relational **DBMS**. **OnLine** is currently scheduled to support the NeXT computer system in mid-1990.  
Wingz on NeXT...

21/3,K/14 (Item 2 from file: 813)  
DIALOG(R)File 813:PR Newswire  
(c) 1999 PR Newswire Association Inc. All rts. reserv.

0962732 NETU013  
**LOTUS EXTENDS NOTES ENTERPRISE CONNECTIVITY, ENHANCING SOPHISTICATED INTERNET APPLICATION DEVELOPMENT**

DATE: June 18, 1996 09:59 EDT WORD COUNT: 1,653

...LotusScript:Data Object permits Notes clients and servers to access and update any ODBC-compatible **RDBMS** using LotusScript. This allows developers to perform ad-hoc, real-time queries and updates of...

...updates to information. This, combined with Domino, increases the value of Notes applications over the **Web** by uniquely providing complete and easy-to-use relational **database** integration capabilities to **Web** application developers. For example, a sales force automation application can check a customer's current...

21/3,K/18 (Item 1 from file: 674)  
DIALOG(R)File 674:Computer News Fulltext  
(c) 2005 IDG Communications. All rts. reserv.

087051  
**Amazon.com revises privacy policy on use of customer data**  
Byline: Kim S. Nash  
Journal: Network World  
Publication Date: September 05, 2000

Word Count: 667

Line Count: 61

Text:

Amazon.com Inc. last week posted a new privacy policy on its **Web** site that's aimed at giving **online** shoppers a better idea of exactly what happens to the personal information they willingly give...

... e-mail notifications weren't driven by complaints from customers. But they added that the **online** retailer wanted to clarify where it stood because **online** data privacy has become such a hot-button issue for e-commerce companies, consumers and...

... customer trust, given the importance that's become attached to protecting the personal information of **online** shoppers and other users of the **Web**. "The whole notion of privacy on the **Internet** has gained currency," she said. One key modification made by Amazon is a promise that ...

...a chief privacy officer. And under its new rules, the company won't stop collecting **personal** information. But its **revised** policy spells out in greater **detail** what kind of **data** Amazon gathers from **customers** and what it will or could do with the information. For example, Amazon made more...

... it obtains consumer profiles from third parties and melds that information with its own customer **databases**. The company also is now letting customers know that privacy-protection options exist, such as the ability to block **Internet** cookies or to install software designed to mask or delete the **virtual** footprints users leave as they visit **Web** sites. However, Amazon's new policy advises users not to go too far in guarding...

... to the nuggets of personal information left by the company's customers. Gaw advised other **online** retailers to take similar steps if they haven't already.

21/3,K/24 (Item 2 from file: 267)

DIALOG(R)File 267:Finance & Banking Newsletters

(c) 2005 The Dialog Corp. All rts. reserv.

04551360

**SYSTEM NEWS**

INSIDE BILLING

May 28, 1999 G 90 VOL: 1 ISSUE: 5 DOCUMENT TYPE: NEWSLETTER

PUBLISHER: PHILLIPS BUSINESS INFORMATION

LANGUAGE: ENGLISH

WORD COUNT: 398

RECORD TYPE: FULLTEXT

(c) PHILLIPS PUBLISHING INTERNATIONAL All Rts. Reserv.

TEXT:

IP in a box

Unisys and Cisco Systems have announced the first **Internet** Protocol (IP) network 'in a box' aimed at new telcos and existing operators looking to...

...launched in July 1999, which will demonstrate this new offering to the market.

Enter the **Virtual** Sales Rep

Neuron Data, the international software developer of business rules solutions that allow the...

...it has created the ultimate computer 'engine'. Advisor 2.5 is being heralded as the '**Virtual** Sales Rep' for its ability to think, advise and make decisions so businesses can ultimately...

...independent rules platform enabling enterprises to transform their customer communications from static data via the **web** and other media to providing a fully interactive and personalised self-service utility.

Kingston-SCL extends **web** capabilities of Jupiter

In a move intended to allow more comprehensive access to billing via the **internet**, Kingston-SCL has unveiled plans to extend Jupiter's **web** capability. Built as an independent **database** to Jupiter using Jupiter-rich data, the extended **internet** functionality is built using a sophisticated toolkit which each operator can use to create a...

...include end

user customer self-care enabling customers to view and pay bills, download billing **information**, **update personal details** and top up prepaid amounts; and new opportunities for one-to-one marketing to targeted...

21/3,K/26 (Item 4 from file: 267)  
DIALOG(R)File 267:Finance & Banking Newsletters  
(c) 2005 The Dialog Corp. All rts. reserv.

00039045

**CUSTOMER INFORMATION RETRIEVAL, MANAGMENT KEY TO RETENTION EFFORTS**  
**BANK AUTOMATION NEWS**  
January 21, 1998 VOL: 10 ISSUE: 1 DOCUMENT TYPE: NEWSLETTER  
PUBLISHER: PHILLIPS BUSINESS INFORMATION  
LANGUAGE: ENGLISH WORD COUNT: 1081 RECORD TYPE: FULLTEXT

(c) PHILLIPS PUBLISHING INTERNATIONAL All Rts. Reserv.

TEXT:

...banks from constructing enterprise-wide systems. But many have elected instead to pursue marketing customer **information file** (MCIF) systems, customer information systems (CIS) and departmental data marts.

These technologies deliver some of...

...sources  
say.

If a bank wants enterprise access to all its systems to reduce redundant **databases** or interface core applications with its delivery channels, a data warehousing architecture probably is ideal...large-scale mainframe. It centralizes all the information in the organization into a single open **database**.

Uncovering Customer Preferences

"An MCIF system or any **database** without the ability to realize what value a household is bringing to the institution is...

...than  
a great big mailing list. Banks need to use the information gathered in their **databases** to come up with a profitability system or value-ranking system to segment customers based...

...to build data marts, which provide the foundation for many data warehouse architectures. The only **online** analytical processing (OLAP) server survivors will be Arbor Software and Oracle's [ORCL] OLAP division.

\* Microsoft's OLE **DB** 's is expected to emerge as the data access standard.

\* Companies will integrate packaged applications...

...largest IT

initiatives (after the Year 2000).

\* 24-hour availability will become critical as global **data** end **users** begin **updating** warehouses directly as **part** of their specific applications.

\* Administrators will look to management software that helps predict and prevent...

21/AA,AN,II/1 (Item 1 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

04547348 Supplier Number: 59118736  
Siemens Adds E-Service and Multi-Media Options to CRM Solution. (Siemens  
Information and Communication Networks Xpressions 470 unified messaging  
system) (Product Announcement)

21/AA,AN,II/2 (Item 2 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

04023285 Supplier Number: 53271412  
-TEXCEL: Texcel announces implementation of Texcel Information Manager at  
Philips Business Comms.

21/AA,AN,II/3 (Item 3 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

04013707 Supplier Number: 53208392  
-SOLOMON SOFTWARE: Solomon ships Solomon IV for BackOffice Tools for Visual  
Basic.

21/AA,AN,II/4 (Item 4 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

03877444 Supplier Number: 48467641  
-HEWLETT-PACKARD: HP VEE 5.0 incorporates MS ActiveX technology to extend  
feature set

21/AA,AN,II/5 (Item 5 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

03781779 Supplier Number: 48188949  
INTEL INVITES CHIP DESIGNERS TO COMPARE PRODUCTS ON WEB

21/AA,AN,II/6 (Item 6 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

03331212 Supplier Number: 46851479  
Search Engines, Knowbots & Agents: Time Warner Selects Object Design's  
Database Products for New Internet Service

21/AA,AN,II/7 (Item 7 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

03164631 Supplier Number: 46481649  
LOTUS: Lotus extends Notes enterprise connectivity, enhancing sophisticated  
net application development

21/AA,AN,II/8 (Item 8 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

03074477 Supplier Number: 46282069  
CLARIFY ADDS VISUAL BASIC-LIKE TOOLS INVENTORY, BROADENS LOGISTICS  
OFFERINGS WITH ORDER TRACKER

21/AA,AN,II/9 (Item 9 from file: 636)

DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

02891549 Supplier Number: 45875278

INFORMIX: HP alliance with Gemplus & Informix to deliver personal  
information cards for consumers

21/AA,AN,TI/10 (Item 10 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

02490846 Supplier Number: 44999529

WARPBETA 2 - BONUSPAK

21/AA,AN,TI/11 (Item 11 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

02285326 Supplier Number: 44413462

WORDPERFECT SOFTWARE RANGE AIMED AT THE SMALL BUSINESS AND HOME OFFICE USER  
TO BEGIN RELEASE NEXT QUARTER

21/AA,AN,TI/12 (Item 12 from file: 636)  
DIALOG(R)File 636:(c) 2005 The Gale Group. All rts. reserv.

01217725 Supplier Number: 41202459

INFORMIX ANNOUNCES MULTIPLE PRODUCTS FOR THE NeXT COMPUTER SYSTEM

21/AA,AN,TI/13 (Item 1 from file: 813)  
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

1324981

International Computex, Inc. Announces Second Quarter 1998 Results

21/AA,AN,TI/14 (Item 2 from file: 813)  
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

0962732

LOTUS EXTENDS NOTES ENTERPRISE CONNECTIVITY, ENHANCING SOPHISTICATED  
INTERNET APPLICATION DEVELOPMENT

21/AA,AN,TI/15 (Item 3 from file: 813)  
DIALOG(R)File 813:(c) 1999 PR Newswire Association Inc. All rts. reserv.

0788732

ASPECT DEVELOPMENT ANNOUNCES 1994 RESULTS; BOOKINGS TOP \$10 MILLION,  
REVENUE GROWTH 115 PERCENT

21/AA,AN,TI/16 (Item 1 from file: 647)  
DIALOG(R)File 647:(c) 2005 CMP Media, LLC. All rts. reserv.

01191780 CMP ACCESSION NUMBER: IWK19990517S0038

Office 2000 AddsValue - Microsoft's Upcoming Release Is More Than A Suite  
Of Applications-It's Evolving Into A Development Platform And  
Operating System

21/AA,AN,TI/17 (Item 2 from file: 647)  
DIALOG(R)File 647:(c) 2005 CMP Media, LLC. All rts. reserv.

01163275 CMP ACCESSION NUMBER: INW19980601S0016

**Chat Grows Up With Messaging**

21/AA,AN,TI/18 (Item 1 from file: 674)  
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087051

**Amazon.com revises privacy policy on use of customer data**  
Journal: Network World

21/AA,AN,TI/19 (Item 2 from file: 674)  
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082940

**Oracle provides details on CRM service models**  
Journal: Network World

21/AA,AN,TI/20 (Item 3 from file: 674)  
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049250

**Two routes to ISDN ACCESS**  
NetworkWorldReview  
**Ascend and Gandaff offer two good ISDN access router alternatives**  
Journal: Network World

21/AA,AN,TI/21 (Item 4 from file: 674)  
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045870

**Oracle unveils object-based development tool**  
**Apps database**  
Journal: Network World

21/AA,AN,TI/22 (Item 5 from file: 674)  
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044997

**The power of PowerBuilder 4.0**  
NetworkWorld Review, NetworkWorld TEST ALLIANCE  
Journal: Network World

21/AA,AN,TI/23 (Item 1 from file: 267)  
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04564926

**Paperless trail: Applied Materials links call center to HRIS**

21/AA,AN,TI/24 (Item 2 from file: 267)  
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04551360

**SYSTEM NEWS**

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04533586

Emerging technologies bolster outsourcing contracts

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00039045

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S2	6775920	CONTROL? ? OR CONTROLL??? OR CHANG??? OR EDIT??? OR CORRECT??? OR MANAG??? OR REVIS??? OR AMEND?
S3	1883826	EMEND? OR MODIF? OR UPDAT? OR UP()DAT??? OR ADJUST? OR REPLACE? OR REPLACING OR ALTER? ?
S4	44956	PERSONA
S5	367177	DATABASE? ? OR DATABANK? ? OR DATASET? ? OR DATAFILE? ? OR (DATA OR INFORMATION OR KNOWLEDGE)() (BASE? ? OR BANK? ? OR SET? ? OR FILE? ?) OR DB OR RDBMS OR DBMS OR OODB OR KNOWLEDGEBASE
S6	2017229	CYBER OR CYBERSPACE OR VIRTUAL OR INTERNET OR WEB OR WORLDWIDE??? OR WIDEBAND OR WEBPAGE? ? OR WEBSITE? ? OR (COMPUTER OR COMMUNICATION? ?)()NETWORK OR ONLINE OR ON()LINE OR EXTRANET? ? OR INTRANET? ?
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S8	760687	S4 OR (S1(3N)(PROFILE? ? OR PREFERENCE? ? OR CHARACTERISTIC? ? OR DATA OR FACTS OR INFO OR RECORD? ? OR FILE? ? OR DOCUMENT? ? OR INFORMATION OR NAME OR EMAIL OR E()MAIL OR KEY OR PAYMENT(2N)METHOD? ? OR ADDRESS OR PHONE OR TELEPHONE))
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S10	7406	S8(5N)(UNIT OR UNITS OR SECTION? ? OR ELEMENT? ? OR DETAIL? ? OR TERMS OR KEYWORD? ? OR KEY()WORD? ? OR OBJECT? ?)
S11	13775	S9 OR S10
S12	377	S7(5N)S11
S13	7	S5(10N)S6(10N)S12
S14	372884	S1(10N)(S2 OR S3)
S15	1018	S11(10N)S14
S16	34	S5(S)S6(S)S15
S17	13	S16 NOT PY>2000
S18	13	S17 NOT PD=20001208:20050331
S19	13	RD (unique items)

19/3,K/1 (Item 1 from file: 553)  
DIALOG(R)File 553:Wilson Bus. Abs. FullText  
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04304068 H.W. WILSON RECORD NUMBER: BWBA00054068 (USE FORMAT 7 FOR FULLTEXT)

**Consumer online privacy: legal and ethical issues.**

Caudill, Eve M

Murphy, Patrick E

Journal of Public Policy & Marketing v. 19 no1 (Spring 2000) p. 7-19

LANGUAGE: English

WORD COUNT: 11905

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

... any cookie-based counting. Plus, all of our user information is warehoused in a sophisticated **database**, so the information is stable, accessible and flexible. Depending on your needs, we customize **user** groups and **adjust** messages to specific **segments**, using third-party **data** or additional **user**-supplied **information**. So you can expand your targeting possibilities. What's more, because they're New York Times on the **Web** subscribers, our users are affluent, influential and highly engaged in our site (New York Times...

19/3,K/3 (Item 3 from file: 553)  
DIALOG(R)File 553:Wilson Bus. Abs. FullText  
(c) 2005 The HW Wilson Co. All rts. reserv.

04280149 H.W. WILSON RECORD NUMBER: BWBA00030149

**ASP anchors customer data: SafeHarbor.com offers outsourced, Web-based user support systems.**

Madden, John

PC Week v. 17 no12 (Mar. 20 2000) p. 53, 57

LANGUAGE: English

ABSTRACT: IT managers who have difficulty in implementing **Web**-enabled customer service could find a solution in SafeHarbor.com Inc. SafeHarbor.com provides outsourced...

...an application service provider model. For a fixed monthly fee, the company will host and **manage** a firm's **Web**-based **customer** service and support system, which is transparent to the **client**. A **key** **component** of the system is a customized **online KnowledgeBase** feature that enables customers to access answers to previously asked questions and other information over the **Internet**.

19/3,K/4 (Item 4 from file: 553)  
DIALOG(R)File 553:Wilson Bus. Abs. FullText  
(c) 2005 The HW Wilson Co. All rts. reserv.

03329473 H.W. WILSON RECORD NUMBER: BWBA96079473 (USE FORMAT 7 FOR FULLTEXT)

**The intranet--a firm's private road on the information superhighway.**

Black, Rbert L

Pforisch, Hugh; Sechler, Carolyn S

The Tax Adviser v. 27 (Sept. 1996) p. 561-9

LANGUAGE: English

WORD COUNT: 6644

(USE FORMAT 7 FOR FULLTEXT)

TEXT:

... they be employees, clients or hackers.

Currency is critical. To ensure control over timeliness of intranet content, a webmaster should be designated to manage the intranet site, including updating documents and data files.

Client access to certain parts of a firm's intranet is a value-added service at relatively low cost that can act as a powerful...

19/3,K/9 (Item 1 from file: 13)  
DIALOG(R)File 13:BAMP  
(c) 2005 The Gale Group. All rts.. reserv.

1170438 Supplier Number: 02492531 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Putting The Customer Experience Into CRM**  
(Capturing the customer's experience in the customer's own words can benefit the customer, marketing executives, sales executives, service executives and CEOs)  
Article Author(s): Lubowsky, Ted  
Call Center CRM Solutions, v 18, n 7, p 90-92  
January 2000  
DOCUMENT TYPE: Journal ISSN: 0730-6156 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 1133

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...customer has access. If the recording system has multimedia capability, it can record e-mail, Web and fax interactions as well, and you can begin to measure the customer's experience...

...across the enterprise, but the recording system will deposit the standard file in the CRM database, in the correct customer file with specific customer, call or request data, as a binary object. The customer experience is now part of your customer database.

Who Will Benefit Besides Customer?

How much more effective does CRM become if multiple ears...

19/3,K/12 (Item 4 from file: 13)  
DIALOG(R)File 13:BAMP  
(c) 2005 The Gale Group. All rts. reserv.

1094597 Supplier Number: 01650093 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
**Will the Dream Become a Reality?**  
(One-step-at-a-time approach might work with banks' ambitious plans for enterprise-wide data warehousing)  
Bank Technology News Top 10 Technologies Supplement, p S47-S48+  
August 03, 1998  
DOCUMENT TYPE: Journal ISSN: 1060-3506 (United States)  
LANGUAGE: English RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 2792

(USE FORMAT 7 OR 9 FOR FULLTEXT)

TEXT:

...system up to date with version control, as source systems change; both relational and multidimensional databases, to maximize scope and performance; the Windows-based desktop (also Web version) which offers a common look and feel across the entire organization; and UsageTracker from ...

19/3,K/13 (Item 1 from file: 75)  
DIALOG(R)File 75:TGG Management Contents(R)  
(c) 2005 The Gale Group. All rts. reserv.

00186013 SUPPLIER NUMBER: 17844175 (USE FORMAT 7 FOR FULL TEXT)  
Fair game or fair play? Corporations, to keep their customers, need to  
balance the power of information with privacy. (Outlook '96) (Cover Story)  
Culnan, Mary J.  
Journal of Business Strategy, v16, n6, p29(3)  
Nov-Dec, 1995  
DOCUMENT TYPE: Cover Story ISSN: 0275-6668 LANGUAGE: English  
RECORD TYPE: Fulltext; Abstract  
WORD COUNT: 1129 LINE COUNT: 00092

... provide value to customers also raise privacy concerns. Privacy is  
the individual's ability to **control** the **terms** under which **personal**  
**information** - **information** identifiable to an individual - is acquired  
and used. As businesses spread the technology **web**, customers leave more  
electronic footprints detailing their behavior and preferences; their  
buying habits are easily...

...strangers. Privacy invasions do occur when hackers or others gain  
unauthorized access to the customer **database**. However, the greater threat  
to privacy occurs when personal information that was collected for one...

19/AA,AN,TI/1 (Item 1 from file: 553)  
DIALOG(R)File 553:(c) 2005 The HW Wilson Co. All rts. reserv.

04304068 H.W. WILSON RECORD NUMBER: BWBA00054068  
Consumer online privacy: legal and ethical issues.

19/AA,AN,TI/2 (Item 2 from file: 553)  
DIALOG(R)File 553:(c) 2005 The HW Wilson Co. All rts. reserv.

04288623 H.W. WILSON RECORD NUMBER: BWBA00038623  
An object-oriented architecture for intelligent virtual receptionists

19/AA,AN,TI/3 (Item 3 from file: 553)  
DIALOG(R)File 553:(c) 2005 The HW Wilson Co. All rts. reserv.

04280149 H.W. WILSON RECORD NUMBER: BWBA00030149  
ASP anchors customer data: SafeHarbor.com offers outsourced, Web-based user support systems.

19/AA,AN,TI/4 (Item 4 from file: 553)  
DIALOG(R)File 553:(c) 2005 The HW Wilson Co. All rts. reserv.

03329473 H.W. WILSON RECORD NUMBER: BWBA96079473  
The intranet--a firm's private road on the information superhighway.

19/AA,AN,TI/5 (Item 5 from file: 553)  
DIALOG(R)File 553:(c) 2005 The HW Wilson Co. All rts. reserv.

02521335 H.W. WILSON RECORD NUMBER: BWBA93021335  
A strategy for distributed information management in a public institution.  
AUGMENTED TITLE: statewide videotex service for U. of Florida's Institute of Food and Agricultural Sciences

19/AA,AN,TI/6 (Item 1 from file: 484)  
DIALOG(R)File 484:(c) 2005 ProQuest. All rts. reserv.

03443691  
Customer relationship management: Making hard decisions with soft numbers

19/AA,AN,TI/7 (Item 2 from file: 484)  
DIALOG(R)File 484:(c) 2005 ProQuest. All rts. reserv.

02918739  
SGML refineries: Distilling "docubases" for CD-ROM and online delivery

19/AA,AN,TI/8 (Item 3 from file: 484)  
DIALOG(R)File 484:(c) 2005 ProQuest. All rts. reserv.

02521162  
Public policy and the national information infrastructure

19/AA,AN,TI/9 (Item 1 from file: 13)  
DIALOG(R)File 13:(c) 2005 The Gale Group. All rts. reserv.

1170438 Supplier Number: 02492531  
Putting The Customer Experience Into CRM

19/AA,AN,II/10 (Item 2 from file: 13)  
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1161884 Supplier Number: 02408812  
Paperless trail

19/AA,AN,II/11 (Item 3 from file: 13)  
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1122143 Supplier Number: 01982528  
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19/AA,AN,II/12 (Item 4 from file: 13)  
DIALOG(R)File 13:(c) 2005 The Gale Group. All rts. reserv.

1094597 Supplier Number: 01650093  
Will the Dream Become a Reality?

19/AA,AN,II/13 (Item 1 from file: 75)  
DIALOG(R)File 75:(c) 2005 The Gale Group. All rts. reserv.

00186013 SUPPLIER NUMBER: 17844175  
Fair game or fair play? Corporations, to keep their customers, need to  
balance the power of information with privacy. (Outlook '96) (Cover Story)

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L9 0 S L5 AND L6 AND L8  
L10 1 S L8 AND (L5 OR L6)

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CS Rutgers, State Univ. New Jersey  
SO Learned Information, Inc., 143 Old Marlton Pike, Medford, NJ 08055 (USA).  
Meeting Info.: 892 5002: National Online Meeting (8925002). New York, NY  
(USA). 9-11 May 1989. Learned Information, Inc..  
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 1. American Heritage Dictionary. By: Jacso, Peter. Link-Up, March 1, 2000, Vol. 17 Issue 2, p3, 2p;  
(AN IPCA0601146)

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 2. Snap! and Northern Light -- They may be the new kids on the block, but these two Internet search  
engines are pretty cool. By: Pack, Thomas. Link-Up, November 1, 1998, Vol. 15 Issue 6, p20, 1p;  
(AN IPCA0555169)

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 3. Breaking through with an unexpected business idea. By: Venditto, Gus. Internet World,  
September 14, 1998, Vol. 4 Issue 29, p58, 1p; (AN IPCA0549958)

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 4. Unified billing gets one step closer with Novazen offering. By: Nelson, Matthew. InfoWorld,  
08/10/98, Vol. 20 Issue 32, p43, 1/5p; (AN 961619)

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 5. Allaire preps new Web tools. By: Karpinski, Richard. InternetWeek, 07/13/98 Issue 723, p8, 1/5p;  
(AN 854434)

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 6. Serving up paid content -- The Wall Street Journal Interactive Edition hits a transaction bottleneck  
on its servers. By: Spangler, Todd. Internet World, February 23, 1998, Vol. 4 Issue 7, p22, 2p; (AN  
IPCA0528810)

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 7. ISI releases Discovery Agent Web-based alerting service. Information Today, February 1, 1998,  
Vol. 15 Issue 2, p52, 1p; (AN IPCA0528122)

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 8. NewsHound. By: Bates, Mary Ellen. Database Magazine, Apr/May97, Vol. 20 Issue 2, p96, 1p,  
1bw; (AN 9267231)

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 9. The Wall Street Journal meets the Web -- WSJIE has managed to keep traditional WSJ values  
while adding Web zing. By: O'Leary, Mick. Information Today, March 1, 1997, Vol. 14 Issue 3,  
p22, 2p; (AN IPCA0495150)

p22, 2p; (AN IPCA0495150)  <a href="#">Linked Full Text</a>	 <a href="#">Add</a>
10. Extelligent targets business-to-business publishing. Seybold Report on <i>Internet</i> Publishing, Dec96, Vol. 1 Issue 4, p29, 2p, 1bw; (AN 9702075102)  <a href="#">Linked Full Text</a>	 <a href="#">Add</a>
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